

**CITY OF FRANKLIN
TECHNOLOGY COMMISSION MEETING MINUTES
APRIL 22, 2026**

- I. The April 22, 2026 Technology Commission Meeting was called to order at 6:04 p.m. in the Hearing Room of Franklin City Hall by Chair Greg Strowig.

IT Director Jim Matelski took roll call; a quorum was present. Members present were Strowig, Alderman Peccarelli, Rehberger, and McWilliams. Members Wielebski, Surana, Smak, and Romanski were excused. Member Berg was absent. Also, in attendance was IT Director Jim Matelski.

- II. Citizen Comment Period – no citizens were present.

- III. Review and approval of the March 25, 2026 Meeting Minutes.

Motion made by Member Rehberger and seconded by Member McWilliams to approve the March 25, 2026 meeting minutes as submitted. Upon vote, Ayes-All, motion carried.

- IV. Information Services Department Name and Scope of Services

IT Director Matelski further presented this item to the Commission and further discussion was held.

Motion made by Member Rehberger and seconded by Alderman Peccarelli to approve the Information Services Department Scope of Services as written. Upon vote, Ayes-All, motion carried.

- V. Presentation/Demonstration on the State of Wisconsin Peregrine System for the Police Department

The vendor presented and demonstrated the State of Wisconsin Peregrine system for the Police Department to the Commission. Discussion was held.

Motion made by Alderman Peccarelli and seconded by Member Rehberger to recommend the Peregrine System tools for the Police Department. Upon vote, Ayes-All, motion carried.

- VI. Technical Issues Review

- The Midwest and Franklin regions were subjected to thunderstorms from April 15, 2026, to April 17, 2026, which resulted in substantial rainfall and high winds. All IT systems were entirely operational during the weather event, and no outages were experienced. UPS systems were accessible in the event of a widespread power disruption, but all facilities maintained uninterrupted power. The previous STP WAN switch issues have been entirely resolved, and all WiscNet uplink routers were fully operational. There were no issues with WAN routing or Internet availability during or after the storms.

VII. Director's Report on IT Operations

- On Wednesday April 15, 2026, Baycom and Intrado were able to replace the updated 911 RDDM router. This device was placed behind the Baycom stub network and their Fortinet firewall in order to provide additional security. No problems were encountered with the new configuration other than a few reported Caller ID problems that Intrado was working to resolve. The system remained stable during the bad weather events and all call processing was performed without issue.
- On Friday, April 17, 2026, new Water Utility SCADA servers were brought online. These systems provide real time monitoring for the water pumps and system pressure, in addition to providing water consumption and processing rate reporting. There were significant technical challenges installing the update software, which still poses a number of legacy interfaces. Additional problems were encountered setting up Remote Desktop Services and published applications to utilize the new programs. Ultimately, all issues were resolved, and the outdated systems are scheduled for retirement. This was the last system that still existed within the FRANKLINNT domain.
- On Monday, April 20, 2026, IT and the GIS Departments were able to successfully integrate the ESRI ArcGIS Online portal with Microsoft Entra ID. The City is using OpenID identification and authentication between the cloud service providers. The setup and configuration were done entirely by the City of Franklin IT Department, without the need to engage with outside consultants. The ArcGIS Online portal is officially in production and resources and users are slowly being ported over from on-premise systems to the cloud. The configuration is now utilizing the new Enterprise Agreement subscriptions over legacy licensing.
- Equipment has been ordered for the last of the 2026 three-year PC replacements. Prices have skyrocketed in comparison to last year, which required changing model standards and, in some cases, reprovisioning of existing equipment. Prices of computer equipment, particularly SSD and memory, have increased 126% from 2025 pricing. Prices have increased over 230% from 2024 pricing. The price of IT equipment will be a significant challenge now and in the future, until markets realign and prices slowly start to drop.

VIII. Future Agenda Items.

- IT Security Project—Johnson Controls, Inc.
- Failure Avoidance and Mitigation
- External & Internal Penetration Testing Results
- Website ADA Compliance – Project Closure

IX. Next Meeting Date: May 27, 2026 - 6 p.m.

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X. Adjournment

Motion made by Alderman Peccarelli and seconded by Member Rehberger to adjourn the April 22, 2026 Technology Commission Meeting at 7:40 p.m. Upon vote, Ayes-All, motion carried.