

FRANKLIN FIRE DEPARTMENT



**ANNUAL
REPORT
2024**

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Letter From The Chief



James Mayer
Fire Chief

I am extremely proud to present the 2024 City of Franklin Fire Department Annual Report. Throughout 2024, the Franklin Fire Department had an eventful and busy year. Early in the year, we welcomed four new hires to fill vacancies due to retirements, while several longtime members assumed new leadership roles within the organization. Improvements in our facilities and apparatus fleet were realized, and several new programs were

implemented, all while seeing our total calls for service increase by 5.5% over the prior year. These accomplishments are a testament to the dedicated, skillful, and professional members of the City of Franklin Fire Department.

During 2024, three department members were promoted to fill vacancies in the positions of Assistant Chief of Operations, Shift Battalion Chief, and Lieutenant. This internal progression encouraged professional development at all ranks within the department, brought fresh ideas to these areas of responsibility, and contributed to succession planning throughout our department. Due to expanding our recruitment efforts the prior year to include individuals who possess Firefighter I and EMT-Basic certifications, along with being enrolled in paramedic school, we were able to hire our first employee under this recruitment enhancement in 2024 as a Probationary Firefighter/EMT.

Capital projects included the installation of new source capture vehicle exhaust systems at all three fire stations. This \$234,000 replacement project was funded by the award of a FEMA Assistance to Firefighters grant. These systems enhance the health of visitors and firefighters by effectively capturing and removing harmful diesel exhaust emissions from our fire stations. A new paramedic ambulance was delivered to MED 112, following a two-year extended delivery. This was a scheduled vehicle replacement as part of the city's capital improvement plan. Due to unexpected, severe frame rail corrosion discovered on our 2007 fire pumper, it was hastily retired. Because of extremely long delivery times for new apparatus, the department purchased a pre-owned 2013 pumper to fill its immediate need for a replacement. In December 2024, the common council supported the department's request to order a new pumper and quint with a 105-foot aerial ladder from Pierce Fire Apparatus, Inc. The approximate anticipated delivery time for these apparatuses is sometime in 2028.

Finally, over the course of the year, we were excited to welcome new fire department chaplains and launch a new cadet program for young people interested in the fire service. Through the efforts of many individuals, we are thankful to have two new department chaplains who have volunteered their time to become part of our organization. The chaplains provide extremely valuable spiritual and emotional support for our members and their families, as well as assisting members of the public who have experienced a traumatic event. Also, in partnership with the Franklin Public Schools, we launched a "Fire Cadet" program that allowed high school seniors to experience what a career in fire and emergency medical services entails. The students report to the fire station several days a week, as part of their normal class schedule, and work side-by-side with our firefighter/paramedics, including responding to emergency calls. This allows them to see how the many disciplines in public safety work together, including 911 dispatch, law enforcement, and hospital emergency room staff while exploring the potential career opportunities for their future.

We value the support received from Franklin residents, the common council, the police and fire commission and city administration in carrying out our core mission of providing skillful, professional, and compassionate service to the community. We look forward to working collaboratively to develop our department's capabilities to meet the current and future needs of our rapidly growing city.

Who We Are

Mission

The mission of the Franklin Fire Department is to save lives, prevent harm, and protect property by providing a skillful, professional, and compassionate response to any emergency. We will strive to keep the community and each other safe. We will act at all times with Courage, Honor, and Integrity.



Vision

The Franklin Fire Department will be a model for efficient operation and effective response to all emergencies.

We will work within the community to protect and enhance the lives of our citizens and visitors.

We will work cooperatively with our partners in other agencies to improve emergency services on a local and regional basis.

We will employ industry best practices and strive for continuous improvement in all that we do.

We will lead by example and will be a source of pride and a force for positive change within the community.

Statement of Values



RESPECT

We will at all times display respect for our customers, our peers, and for each other.



INNOVATION

We are professional problem-solvers; our creativity and ingenuity are the most important tools that we can wield.



EXCELLENCE

Both individually and collectively, and will strive for it in all that we do.



INTEGRITY

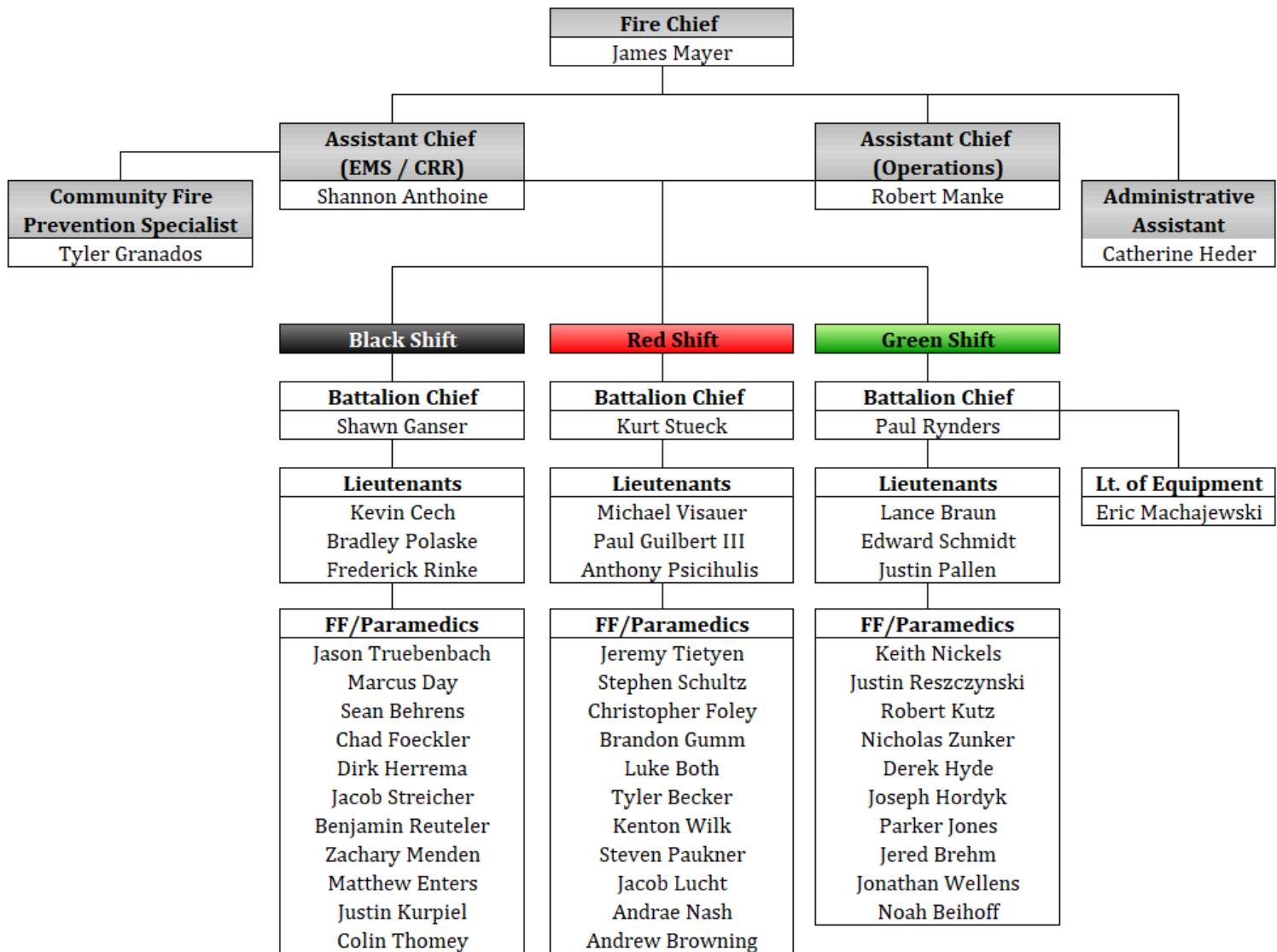
We recognize that our citizens are the reason for our existence, and that the trust the public places in us is hard-earned and easily lost. We will honor that trust by acting at all times with honesty and integrity.



TEAMWORK & COOPERATION

Together we are stronger, smarter, better.

Department Organization



3

Fire Stations



48

Firefighter/
Paramedics



1

Administrative
Assistant



1

Fire Inspector

Retirements



Adam Remington

Fire Chief

29 Years of Service



James Valdez

Firefighter/Paramedic

26 Years of Service



Jill Glanz

Community Fire Prevention Specialist

7 Years of Service

Promotions



James Mayer
Fire Chief

Robert Manke
Assistant Chief

Shawn Ganser
Battalion Chief

Justin Pallen
Lieutenant

New Hires

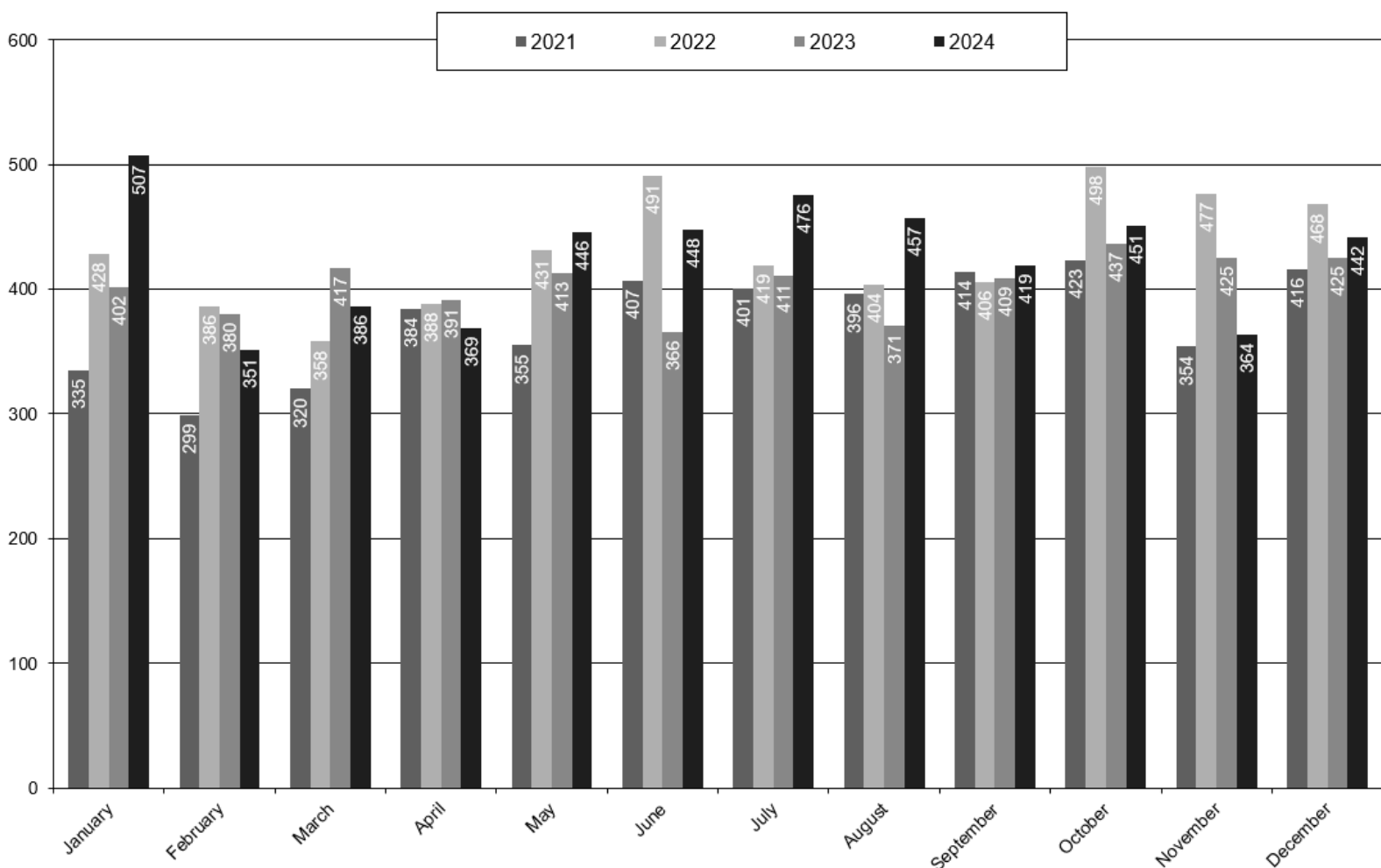
- Andrew Browning** - Firefighter/Paramedic
- Noah Beihoff** - Firefighter/Paramedic
- Colin Thomey** - Firefighter/Paramedic.
- Tyler Granados** - Community Fire Prevention Specialist

New Members

- Chaplain** - Caleb Widmer
- Chaplain** - Jonathan Misirian



Calls For Service



5,116
Total
Incidents

426
Per Month
Average

14
Per Day
Average

5.5%
Increase
from 2023

Impact By The Numbers

2024 Year in Review



4,144 Emergency Medical Services



155 Motor Vehicle Crashes



137 Hazardous Conditions



66 Fires - Building, Cooking, Dumpster



41 Cardiac Arrests



118 Service Calls

An all-paramedic department where every member of the Department puts their heart and soul into the service that they provide to the 36,417 citizens of Franklin, its visitors, and other stakeholders. Every member strives to make the department more effective, efficient, responsive, and accountable while striving for continuous improvement in all we do.

Community Engagement

The FFD not only serves the community through emergency responses but also leads by example with continuous involvement in the community through education and special events. Providing school safety, fire inspections, pre-plans, Firefighter Is Your Friend, Survive Alive House, Station Tours and community Cardiac Pulmonary Resuscitation (CPR), Automatic External Defibrillation (AED), First Aid, Stop the Bleed, and Extinguisher training to all impacting 4,640 community members since 2021.



- National Night Out
- Trunk or Treat
- Station Tours
- Hands-Only CPR Classes
- First Aid, CPR, AED Classes
- Stop the Bleed Classes
- Extinguisher Training
- City of Franklin Safety Day
- Fire Career Days
- October Fire Safety Month
- School Safety Drills
- Games with Heroes
- Community Safety Events
- Ascension Family Night
- City of Franklin Health Fair

Fire Prevention



801

Routine Fire Inspections



70

Plan Reviews

Training, Learning, and Growing Together



Being committed to readiness and preparedness through training leaves our firefighter-paramedics in better positions to solve problems and be at the ready for life saving measures. The members of the Franklin Fire Department are continuously learning and growing together by keeping their skills sharp and minds open to new techniques and tactics to better serve the community.



Each year there are fire standards that need to be met by ensuring each firefighter-paramedic has the proper training to maintain proficiency in tactics and ensure safety on the fire ground. Amongst the fire training is also the 70 plus hours of Emergency Medical Service training that is held to a high standard in the State of Wisconsin to being recertified in specific categories and proficient in skills every two to three years.





Giving Back To The Fire Service

FFD Cadet Program

In 2024, the City of Franklin Fire Department partnered with Franklin High School to develop a fire department Cadet Program. This Cadet Program is designed to give a first hand experience into the profession of being a firefighter and emergency medical responder.

The Cadet will earn credits towards graduation and finish with a general knowledge of current firefighter tactics and skills while observing on calls and getting a real feel of being part of the crew. To be selected, the candidates had to apply through Franklin High School and go through an interview process with a Chief Officer and Program Director/Lieutenant from the Franklin Fire Department.

During the first semester we had three students from Franklin High School with two of them continuing into the second semester. We are thankful to our firefighter-paramedics whom worked with these cadets weekly and cherish their time and efforts with day in and day out as two of the three cadets this first year are pursuing further schooling into the fire service to make this a career.

Chaplain Program Update

This year the FFD welcomed Chaplain Caleb Midmer and Chaplain Jonathan Misarian. A chaplain serves as a vital member of a fire service peer support team, offering emotional and spiritual care tailored to the unique stresses of the job. Their presence has provided FFD's firefighter-paramedics with a trusted, non-judgmental outlet to process difficult experiences, whether on or off duty.

As a solid fit within our team, they have brought stability, empathy, and confidentiality, helping to strengthen overall moral and resilience. Their involvement enhances the department's commitment to mental wellness and reinforces a culture of compassion and support.





Contact Us



414-425-1420



[Franklin Fire Department](#)



www.franklinwi.gov/Departments/Fire.htm



8901 W Drexel Ave - Headquarters

Honor - Courage - Integrity

