

ONLINE TAX PAYMENT DIRECTIONS

Click on the "Go to Property Tax Web Portal" button.

Home > Departments > Finance > Property Taxes > Property Tax Web Portal

Property Tax Web Portal

**** Tax bills will be calculated and available online in mid-December ****

The City's Property Tax Web Portal has information available for review AFTER property tax bills have been produced and is updated after property tax payments are processed.

Click on Online Tax Payment Directions for further details on how to process your tax payment online.

If you would like to print a tax bill or tax receipt, please click on Print a Tax Bill/Receipt for directions.

The link below will take you to a search form to obtain property tax information.

NOTE: It is important to search by only one criteria at a time. Including multiple types of criteria in one search can cause the form to fail.

Go to Property Tax Web Portal

Property Taxes

Payment Hours:

M-F, 8:30 am to 4:30 pm

For tax payment purposes, payment hours will be extended on the following dates:

M-F, Dec. 11-15, 8 am to 5 pm
M-F, Dec. 18-22, 8 am to 5 pm
W-F, Dec. 27-29, 8 am to 5 pm

The Treasury Office will be CLOSED Dec. 23-26 and Dec. 30-Jan. 2

Finance & Treasury Offices
9229 W. Loomis Road
Franklin, WI 53132

Finance Phone: 414-425-7500
Finance Fax: 414-425-6428
Hours: 8:30 am to 5 pm

Treasury Phone: 414-425-4770
Treasury Fax: 414-427-7519
Hours: 8:30 am to 4:30 pm

If you agree to the stated Terms and Conditions on the middle of the screen, click the "Accept and Sign In" box under the "Guest Sign In" box on the right side of the screen.

Guest Sign In

By clicking the Sign In button, you confirm you have read the terms and conditions, you understand them and you agree to be bound by them.

[Terms and Conditions](#)

Accept and Sign In

Click "Search" in the grey left hand column. If you are paying taxes for your business and have a 5 digit property number, change the search to personal property where the star is below, otherwise keep it as "Real Estate". In the Tax Information box type in "2023" (see below) for the newest tax bill and choose "City of Franklin" by clicking it in the drop down Municipality box.

Search Real Estate  [More Search Fields](#)

Bill # / Certificate #

Tax Bill # Single

Tax Certificate # Single

Property #

Property # Single

Alternate Property # Single

Address

Address Property Address

House #

Street Name Exact

Street Type

Tax Information

Tax Year Single

Municipality 

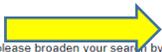
Owner

Last Name / Business

First Name

Status

Next, choose one way to search for your property. You can search by your tax bill number, OR 10 or 5 digit property number (also called parcel or tax key number), OR name, OR address. If you choose address, type in the digits in your house # in the house box and then enter your street name in the street name box (for example, 555 in the house# and 27 for the street name. If you type too much information the system will not be able to find your property.

 **Search** **Reset**

If no search results are returned, please broaden your search by selecting fewer criteria.

Lastly, click on the blue "Search" button.

Now, click on **your property** on the listing that shows up below the search screen. After your property's full information is on the screen, click the **Taxes** tab. Make sure the property showing is yours by viewing the top part of the screen. If it is, you may click the "Add to Cart" and "View Cart" buttons.

Property #: [redacted] Tax Year: 2023 Bill Number: [redacted] Current Owner: [redacted] Property Address: [redacted]

General Legal Values **Taxes** Special Extras

Interest/Penalty as of 10/13/2023 [Print Statement](#)

Taxes	
Gross Tax:	4,039.49
School Credit:	-229.85
First Dollar Credit:	-70.30
Net Tax:	3,739.34
Lottery Credit Claims:	-0.00
Net Tax after Lottery:	3,739.34
Net Mill Rate: 0.027970957	

Type	Net After Lottery	Paid	Balance	Balance Code
Property Tax	\$3,739.34	\$0.00	\$3,739.34	Delinquent
Special Assessments	\$193.83	\$0.00	\$193.83	Delinquent
Special Charges	\$453.76	\$0.00	\$453.76	Delinquent
Delinquent Charges	\$1,611.64	\$0.00	\$1,611.64	
Private Forest Crop	\$0.00	\$0.00	\$0.00	
Woodland Tax Law	\$0.00	\$0.00	\$0.00	
Managed Forest Land	\$0.00	\$0.00	\$0.00	
Property Tax Interest	\$0.00	\$0.00	\$336.54	
Property Tax Penalty	\$0.00	\$0.00	\$168.27	
Special Taxes Interest	\$0.00	\$0.00	\$203.33	
Special Taxes Penalty	\$0.00	\$0.00	\$101.67	
Other Charges	\$0.00	\$0.00	\$0.00	
Total	\$5,998.57	\$0.00	\$6,808.38	

Installments					
Period	End Date	Total	Property Tax	Special Assessments	Other Special Taxes
1	1/31/2023	\$3,530.61	\$1,271.38	\$193.83	\$2,065.40
2	4/30/2023	\$1,233.98	\$1,233.98	\$0.00	\$0.00
3	6/30/2023	\$1,233.98	\$1,233.98	\$0.00	\$0.00

Payments					
Date	Receipt #	Batch #	Type	Amou	
No records found					

[Add to Cart](#) [View Cart](#)

Once again, confirm that your property is showing on the new screen. If you do not wish to make a full payment enter the amount you do wish to pay in the payment box (see 1st circled area below). When the correct payment amount is showing in the payment box click the "Checkout" box.

Cart

Bill Type	Reference	Balance	Payment
Real Estate Tax	2022 [redacted]	\$0.00	\$6,808.38

Clear Cart Remove Selected from Cart

Payment Total \$6,808.38

Close [Checkout](#)

You will then be directed to the Value Payment Systems' screen to complete your payment. **Click on the payment method** you will be using.



[Return To Home Page](#)

1 Payment Method

2 Payment Details

3 Review Information

4 Payment Receipt

A convenience fee of 2.55% (\$2.00 minimum) of the tax payment amount or \$3.95 for personal Visa debit is charged by Value Payment Systems for using this service. We accept Discover, MasterCard, Visa credit and debit cards. The fee for echeck is \$1.50.

*Note: If you select credit and are using a debit card you will be charged the credit processing rate.

Show Item(s) In Cart

Total (without Fees): \$1.00

Select Payment Method

Credit or Debit

Digital Wallets or Bank



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****Be sure to read the section below about processing fees charged by Value Payment Systems. In addition, if you are using a debit card please make sure to change the payment method on the following screen to Debit.****



[Return To Home Page](#)

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*Note: If you select credit and are using a debit card you will be charged the credit processing rate.

Show Item(s) In Cart

Total (without Fees): \$1.00

Payment Method*

Credit
Credit
Debit



Cardholder Name

Card Number*

Expiration Month*

Select Month

Expiration Year*

Select Year

*Required Field

[Edit Payment Method](#)

Continue

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Follow the prompts to complete the payment and click the Continue button.

Go to the next page.

On the next screen, complete the transaction by confirming your payment details and reading through the Terms and Conditions. If you need to change something, click the “Edit Payment Details Button”. When your information is correct and you agree to VPS’ terms and conditions, click “Accept Terms and Process Payment” button.

value
PAYMENT SYSTEMS

← Return To Home Page

1 Payment Method 2 Payment Details 3 Review Information 4 Payment Receipt

Show Item(s) In Cart Total (with Fees): \$340.05

Review Information

This is not a Receipt. Review your information and click the "Accept Terms and Process Payment" button to process your payment.

Account Information

Payment Type: Tax Payment

Payment Details

Payment Amount: \$331.59
Convenience Fee: \$8.46*
Total Amount: \$340.05

Payment Method:

Card Number: XXXXXXXXXXXXX5557
Expiration date: 12/2022

Bill Payer Details

TEST TEST
TEST
TEST
TEST, WI 55555

*A convenience fee (non-refundable) will be assessed based upon the final total amount processed for your payment method.

Terms and Conditions

This secure service is offered by Value Payment Systems in agreement with your payment entity. All payments are processed immediately, and the payment date and time are equal to the time you complete this transaction and receive a confirmation number. If your payment is unable to be processed, your payment liability will remain outstanding and you will be subject to any applicable penalties or interest. These obligations remain your sole responsibility. Value Payment Systems cannot issue refunds once your payment is processed and you receive a confirmation number.

Edit Payment Details Accept Terms and Process Payment

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A payment confirmation number will show on the screen and a receipt from Value Payment Systems will be sent via e-mail.