

**City of Franklin**  
**Technology Commission Meeting Agenda**  
**www.franklinwi.gov**  
**Wednesday, January 28, 2015 – 6:00 p.m.**  
**Franklin City Hall, Hearing Room**  
**9229 W. Loomis Road, Franklin, WI**

- I. Call to Order and Roll Call
- II. Citizen Comment Period
- III. Election of Chair & Vice Chair
- \*\* IV. Review and approval of the October 8, 2014 Meeting Minutes
- V. Discussion on IT departmental leadership strategies: Hired CIO or Virtual CIO. Guest, Ben Turner, CEO Heartland Business Systems to discuss the merits of leveraging the expertise, perspective and range of professional services (including IT architects, project management and vertical IT specialist groups) from a contracted company or hiring an employee department head.
- VI. Service Contract for Information Technology Services with Heartland Business Systems, including but not limited to staffing strategies.
- VII. Discussion on Job Description for IT Director.
- VIII. Technical Issues Review (No Action Required)
- IX. Director's Report on IT Operations (No Action Required)
- X. Future Agenda Items  
Cable TV & Information Technology Strategy Plan  
Low-Power FM Radio Station
- XI. Next Meeting Date: March 25, 2015 (Bi-Monthly)
- XII. Adjournment.

\*\*Attachments included