

RULES AND REGULATIONS
GOVERNING
WATER SERVICE
BY THE
FRANKLIN WATER UTILITY

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SECTION 1.00 - CONSUMER'S REGULATIONS, GENERAL

1.01 COMPLIANCE WITH RULES:

ALL PERSONS NOW RECEIVING A WATER SUPPLY FROM THE CITY OF FRANKLIN WATER UTILITY, OR WHO MAY HEREAFTER MAKE APPLICATION THEREFOR, SHALL BE CONSIDERED AS HAVING AGREED TO BE BOUND BY THE RULES AND REGULATIONS AS FILED WITH THE PUBLIC SERVICE COMMISSION OF WISCONSIN.

1.02 ESTABLISHMENT OF SERVICE:

APPLICATION FOR WATER SERVICE SHALL BE MADE IN WRITING ON A FORM FURNISHED BY THE WATER UTILITY. THE APPLICATION WILL CONTAIN THE LEGAL DESCRIPTION OF THE PROPERTY TO BE SERVED, NAME OF THE OWNER, THE EXACT USE TO BE MADE OF THE SERVICE, AND THE SIZE OF THE SUPPLY PIPE AND METER DESIRED. (NOTE PARTICULARLY ANY SPECIAL REFRIGERATION AND/OR AIR-CONDITIONING WATER CONSUMING APPLIANCES.)

SERVICE WILL BE FURNISHED ONLY IF (1) PREMISES HAVE A FRONTAGE ON A PROPERLY PLATTED STREET OR PUBLIC STRIP IN WHICH A CAST IRON OR OTHER LONG-LIFT WATER MAIN HAS BEEN LAID, OR WHERE PROPERTY OWNER HAS AGREED TO AND COMPLIED WITH THE PROVISIONS OF THE UTILITY'S FILED MAIN EXTENSION RULE; (2) PROPERTY OWNER HAS INSTALLED OR AGREES TO INSTALL A SERVICE PIPE FROM THE CURB STOP TO THE POINT OF USE, AND LAID NOT LESS THAN 6 FEET BELOW THE SURFACE OF AN ESTABLISHED OR PROPOSED GRADE, AND ACCORDING TO UTILITY'S SPECIFICATIONS, AND (3) PREMISES HAVE ADEQUATE PIPING BEYOND METERING POINT.

NO DIVISION OF THE WATER SERVICE OF ANY LOT OR PARCEL OF LAND SHALL BE MADE FOR THE EXTENSION AND INDEPENDENT METERAGE OF THE SUPPLY TO AN ADJOINING LOT OR PARCEL OF LAND. NO DIVISION OF A WATER SUPPLY SERVICE SHALL BE MADE AT THE CURB FOR SEPARATE SUPPLIES THEREFROM FOR TWO OR MORE SEPARATE PREMISES HAVING FRONTAGE ON ANY STREET OR PUBLIC SERVICE STRIP WHETHER OWNED BY THE SAME OR DIFFERENT PARTIES.

THE MANAGER IS HEREBY EMPOWERED TO WITHHOLD APPROVAL OF ANY APPLICATION WHEREIN FULL INFORMATION OF THE PURPOSE OF SUCH SUPPLY IS NOT CLEARLY INDICATED AND SET FORTH BY THE APPLICANT PROPERTY OWNER

1.03 SERVICE CONTRACT

THE MINIMUM SERVICE CONTRACT PERIOD SHALL BE ONE YEAR UNLESS OTHERWISE SPECIFIED BY SPECIAL CONTRACT OR IN THE APPLICABLE RATE SCHEDULE. WHERE A CUSTOMER, AT HIS REQUEST, HAS BEEN DISCONNECTED PRIOR TO EXPIRATION OF HIS MINIMUM CONTRACT PERIOD AND HIS ACCOUNT IS NOT DELINQUENT AND WHERE THEREAFTER HE REQUESTS THE RECONNECTION OF SERVICE IN THE SAME OR SOME OTHER LOCATION, A RECONNECTION CHARGE OF \$5.00, PAYABLE IN ADVANCE, SHALL BE COLLECTED. THE MINIMUM CONTRACT PERIOD IS RENEWED WITH EACH RECONNECTION.

A RECONNECTION CHARGE OF \$5.00 SHALL ALSO BE REQUIRED FROM CONSUMERS WHOSE SERVICES ARE DISCONNECTED BECAUSE OF NONPAYMENT OF BILLS WHEN DUE, (NOT INCLUDING DISCONNECTION FOR FAILURE TO COMPLY WITH DEPOSIT OR GUARANTEE RULES).

A CONSUMER SHALL BE CONSIDERED AS THE SAME CONSUMER PROVIDED THE RECONNECTION IS REQUESTED FOR THE SAME LOCATION BY ANY MANNER OF THE SAME FAMILY, OR IF A PLACE OF BUSINESS, BY ANY PARTNER OR EMPLOYEE OF THE SAME BUSINESS.

1.04 INSPECTION OF PREMISES

DURING REASONABLE HOURS ANY OFFICER OR AUTHORIZED EMPLOYEE OF THE UTILITY SHALL HAVE THE RIGHT OF ACCESS TO THE PREMISES SUPPLIED WITH SERVICE, FOR THE PURPOSE OF INSPECTION OR FOR THE ENFORCEMENT OF THE UTILITY'S RULES AND REGULATIONS. AT LEAST ONCE EVERY 12 MONTHS THE UTILITY WILL MAKE A SYSTEMATIC INSPECTION OF ALL UNMETERED WATER TAPS FOR THE PURPOSE OF CHECKING WASTE AND UNNECESSARY USE OF WATER.

1.05 VACATION OF PREMISES

WHEN PREMISES ARE TO BE VACATED, THE UTILITY SHALL BE NOTIFIED IN WRITING AT ONCE, SO THAT IT MAY REMOVE THE METER AND SHUT OFF THE SUPPLY AT THE CURB COCK. THE OWNER OF THE PREMISES SHALL BE LIABLE TO PROSECUTION FOR ANY DAMAGE TO THE PROPERTY OF THE WATER DEPARTMENT BY REASON OF FAILURE TO NOTIFY THE UTILITY OF VACANCY.

1.06 NO CLAIMS FOR DAMAGES

NO PERSON SHALL ENTER A CLAIM FOR DAMAGE AGAINST THE CITY OF FRANKLIN AS A WATER UTILITY, OR ANY OFFICER THEREOF, FOR DAMAGE TO ANY PIPE, FIXTURE, OR APPURTENANCE BY REASON OF INTERRUPTED WATER SUPPLY, OR VARIATION OR PRESSURE, OR FOR DAMAGE OF ANY NATURE WHATSOEVER CAUSED BY THE TURNING OFF, OR TURNING ON, EITHER WHOLLY OR PARTIALLY, OF THE WATER SUPPLY FOR THE EXTENSION ALTERATION, OR REPAIR OF ANY WATER MAIN OR PREMISES SUPPLY, OR FOR THE DISCONTINUANCE OF THE PREMISE WATER SUPPLY FOR THE VIOLATION OF ANY RULES OR REGULATIONS OF THE WATER UTILITY. NO CLAIMS WILL BE ALLOWED AGAINST THE CITY ON ACCOUNT OF THE INTERRUPTION OF THE WATER SUPPLY CAUSED BY THE BREAKING OF PIPES OR MACHINERY, OR BY STOPPAGE FOR REPAIRS, ON ACCOUNT OF FIRE OR OTHER EMERGENCY, AND NO CLAIMS SHALL BE ALLOWED FOR ANY DAMAGE CAUSED BY THE BREAKAGE OF ANY PIPE OR MACHINERY.

1.07 REPAIRS TO MAINS

THE UTILITY RESERVES THE RIGHT TO SHUT OFF THE WATER IN THE MAINS TEMPORARILY, TO MAKE REPAIRS, ALTERATIONS OR ADDITIONS TO THE PLANT OR SYSTEM. WHEN THE CIRCUMSTANCES WILL PERMIT OF SUFFICIENT DELAY, THE UTILITY WILL GIVE NOTIFICATION, BY NEWSPAPER PUBLICATION OR OTHERWISE, OF THE DISCONTINUANCE OF THE SUPPLY. NO REBATE OR DAMAGES WILL BE ALLOWED TO CONSUMERS FOR SUCH TEMPORARY SUSPENSION OF SUPPLY.

1.08 PROTECTIVE DEVICES

A. PROTECTIVE DEVICES IN GENERAL

THE OWNER OR OCCUPANT OF EVERY PREMISE RECEIVING WATER SUPPLY SHALL APPLY AND MAINTAIN SUITABLE MEANS OF PROTECTION OF THE PREMISE SUPPLY, AND ALL APPLIANCES THEREOF, AGAINST DAMAGE ARISING IN ANY MANNER FROM THE USE OF THE WATER SUPPLY, VARIATION OF WATER PRESSURE, OR ANY INTERRUPTION OF WATER SUPPLY. PARTICULARLY, MUST SUCH OWNER OR OCCUPANT PROTECT WATER COOLED COMPRESSORS FOR REFRIGERATION SYSTEMS BY MEANS OF HIGH PRESSURE SAFETY CUTOFF DEVICES. THERE SHALL LIKEWISE BE PROVIDED MEANS FOR THE PREVENTION OF THE TRANSMISSION OF WATER RAM OR NOISE OF OPERATION OF ANY VALVE OR APPLIANCE THROUGH THE PIPING OF THEIR OWN OR ADJACENT PREMISES.

B. RELIEF VALVES

ON ALL "CLOSED SYSTEMS" (I.E., SYSTEMS HAVING A CHECK VALVE, PRESSURE REGULATOR, OR REDUCING VALVE, WATER FILTER OR SOFTENER) AN EFFECTIVE PRESSURE RELIEF VALVE SHALL BE INSTALLED EITHER IN THE TOP TAPPING OR THE UPPER SIDE TAPPING OF THE HOT WATER TANK, OR ON THE HOT WATER DISTRIBUTING PIPE CONNECTION AT THE TANK. A ONE-HALF (1/2) INCH DRAIN PIPE SHALL BE CONNECTED TO THE RELIEF VALVE FOR DISCHARGE ON THE FLOOR OR INTO A SINK OR OPEN DRAINAGE THROUGH AN AIR CAP. NO STOP VALVE SHALL BE PLACED BETWEEN THE HOT WATER TANK AND THE RELIEF VALVE OR ON THE DRAIN PIPE.

C. AIR CHAMBERS

AN AIR CHAMBER OR APPROVED SHOCK ABSORBER SHALL BE INSTALLED AT THE TERMINUS OF EACH RISER, FIXTURE BRANCH, OR HYDRAULIC ELEVATOR MAIN FOR THE PREVENTION OF UNDUE WATER HAMMER. THE AIR CHAMBER SHALL HAVE A DIAMETER NOT LESS THAN THAT OF THE PIPE IT SERVES AND A LENGTH NOT LESS THAN FIFTEEN (15) DIAMETERS OF SAID SUPPLY PIPE. WHERE POSSIBLE, THE AIR CHAMBER SHOULD BE PROVIDED AT ITS BASE WITH A VALVE AND DRAIN COCK FOR WATER DRAINAGE AND REPLENISHMENT OF AIR.

1.09 PURITY OF SUPPLY NOT TO BE IMPAIRED BY CROSS CONNECTIONS

EVERY PERSON OWNING OR OCCUPYING A PREMISE RECEIVING CITY WATER SUPPLY SHALL MAINTAIN SUCH CITY WATER SUPPLY FREE FROM ANY CONNECTION, EITHER OR A DIRECT OR OF AN INDIRECT NATURE, WITH A WATER SUPPLY FROM A FOREIGN SOURCE, OR OF ANY MANNER OF CONNECTION WITH ANY FIXTURE OR APPLIANCE, WHEREBY WATER FROM A FOREIGN SUPPLY OR THE WASTE FROM ANY FIXTURE, APPLIANCE, WASTE OR SOIL PIPE MAY FLOW, BE SYPHONED OR PUMPED INTO THE PIPING OF THE CITY WATER SYSTEM.

1.10 REPLACEMENT AND REPAIR OF SERVICE PIPE

THE SERVICE PIPE FROM THE MAIN TO AND THROUGH THE CURB STOP WILL BE MAINTAINED AND KEPT IN REPAIR AND WHEN WORN OUT, REPLACED AT THE EXPENSE OF THE UTILITY. THE PROPERTY OWNER SHALL MAINTAIN THE SERVICE PIPE FROM THE CURB STOP TO THE POINT OF USE AND CAN BE BILLED FOR ANY WATER WHICH HAS NOT PASSED THROUGH THE METER AND HAS BEEN WASTED BY LEAKAGE OR DEFECTIVE PIPES AND FIXTURES, AS ESTIMATED BY THE MANAGER.

IF A CONSUMER FAILS TO REPAIR A LEAKING OR BROKEN SERVICE PIPE FROM CURB STOP TO POINT OF METERING OR USE WITHIN SUCH TIME AS MAY APPEAR REASONABLE TO THE SUPERINTENDENT AFTER NOTIFICATION HAS BEEN SERVED ON THE CONSUMER BY THE SUPERINTENDENT, THE WATER WILL BE SHUT OFF AND WILL NOT BE TURNED ON AGAIN UNTIL THE REPAIRS HAVE BEEN COMPLETED.

1.11 CHARGES FOR WATER WASTED DUE TO LEAKS

IT SHALL BE THE RESPONSIBILITY OF THE CONSUMERS TO MAINTAIN ALL PIPING BEYOND THE METER. THEREFORE, THE CONSUMER WILL BE BILLED FOR ALL WATER WHICH PASSES THROUGH AND REGISTER ON THE METER REGARDLESS OF ANY LOSSES THROUGH LEAKS IN THE CUSTOMER'S SYSTEM.

THE UTILITY MAY DETERMINE AS NEARLY AS POSSIBLE THE AMOUNT OF THE LOSS BY COMPARISON WITH THE USE OF WATER DURING A LIKE PERIOD, AND THE EXCESS MAY BE BILLED AT THE LOWEST STEP IN THE RATES. IF, HOWEVER, THE CONSUMER KNEW OF THE LEAK AND FAILED TO GIVE PROPER ATTENTION TO IT, THE UTILITY WILL BILL FOR THE TOTAL CONSUMPTION SHOWN BY THE WATER AT REGULAR RATES.

1.12 THAWING FROZEN SERVICES

FROZEN SERVICES SHALL BE THAWED OUT BY AND AT THE EXPENSE OF THE UTILITY EXCEPT WHERE THE FREEZING WAS CAUSED BY CONTRIBUTORY FAULT OR NEGLIGENCE ON THE PART OF THE CONSUMER SUCH AS REDUCTION OF THE GRADE OR UNDUE EXPOSURE OF THE PIPING IN THE BUILDING OR ON CONSUMER'S PROPERTY, OR FAILURE TO COMPLY WITH WATER DEPARTMENT SPECIFICATIONS AND REQUIREMENTS AS TO DEPTH OF SERVICE, LACK OF SUFFICIENT BACKFILL, ETC.

FOLLOWING THE FREEZING OF A SERVICE, THE UTILITY SHALL TAKE SUCH STEPS AND ISSUE SUCH INSTRUCTIONS AS MAY BE NECESSARY TO PREVENT THE RE-FREEZING OF THE SAME SERVICE. NO CHARGE WILL BE MADE FOR RE-THAWINGS IF THE INSTRUCTIONS ARE FOLLOWED. IN CASE IT IS NECESSARY TO ALLOW THE WATER TO FLOW TO PREVENT RE-FREEZING, THE CONSUMER MUST MAKE PROVISION FOR PROPER DISPOSAL OF THE WASTE WATER.

FOR THE PERIOD IN WHICH THE WATER IS ALLOWED TO RUN, THE CONSUMER WILL BE BILLED ACCORDING TO HIS METER READINGS, BUT IN NO EVENT TO EXCEED THE AVERAGE AMOUNT PAID IN THE CORRESPONDING BILLING PERIOD OF THE PREVIOUS TWO YEARS. A NEW CONSUMER WILL BE CHARGED THE AVERAGE BILL FOR OTHER CONSUMERS OF THE SAME CLASS RECEIVING SERVICE UNDER COMPARABLE CONDITIONS.

1.13 STOP BOXES

THE CONSUMER SHALL PROTECT THE STOP BOX IN HIS TERRACE AND SHALL KEEP THE SAME FREE FROM DIRT AND OTHER OBSTRUCTIONS. THE UTILITY SHALL NOT BE LIABLE FOR FAILURE TO LOCATE STOP BOX AND SHUT OFF THE WATER IN CASE OF A LEAK ON THE CONSUMER'S PREMISES.

1.14 INSTALLATION OF METERS

METERS WILL BE FURNISHED AND PLACED BY THE UTILITY AND ARE NOT TO BE DISCONNECTED OR TAMPERED WITH BY THE CONSUMER. ALL METERS SHALL BE SO LOCATED THAT THEY SHALL BE PROTECTED FROM OBSTRUCTIONS AND PERMIT READY ACCESS THERETO FOR READING, INSPECTION AND SERVICING, SUCH LOCATION TO BE DESIGNATED OR APPROVED BY THE MANAGER. ALL PIPING WITHIN THE BUILDING MUST BE SUPPLIED BY THE CONSUMER.

WHERE ADDITIONAL METERS ARE DESIRED BY THE CONSUMER, HE SHALL PAY FOR ALL PIPING AND AN ADDITIONAL AMOUNT SUFFICIENT TO COVER THE COST OF MAINTENANCE AND DEPRECIATION, BUT NOT LESS THAN 25 CENTS PER MONTH.

1.15 REPAIRS TO METERS

METERS WILL BE REPAIRED BY THE WATER UTILITY AND THE COST OF SUCH REPAIRS CAUSED BY ORDINARY WEAR AND TEAR WILL BE BORNE BY THE UTILITY.

REPAIR OR ANY DAMAGE TO A METER RESULTING FROM THE CARELESSNESS OF THE OWNER OF THE PREMISES, HIS AGENT, OR TENANT, OR FROM THE NEGLIGENCE OF ANY ONE OF THEM TO PROPERLY SECURE AND PROTECT SAME, INCLUDING ANY DAMAGE THAT MAY RESULT FROM ALLOWING A WATER METER TO BECOME FROZEN OR TO BE INJURED FROM THE PRESENCE OF HOT WATER OR STEAM IN THE METER, SHALL BE PAID FOR BY THE CONSUMER OR THE OWNER OF THE PREMISES

1.16 TURNING ON WATER

THE WATER CANNOT BE TURNED ON FOR A CONSUMER EXCEPT BY A DULY AUTHORIZED EMPLOYEE OF THE UTILITY. WHEN A PLUMBER HAS COMPLETED A JOB, HE MUST LEAVE THE WATER TURNED OFF. THIS DOES NOT PREVENT HIM FROM TESTING HIS WORK.

1.17 SURREPTITIOUS USE OF WATER

WHEN THE UTILITY HAS REASONABLE EVIDENCE THAT A CONSUMER IS OBTAINING HIS SUPPLY OF WATER, IN WHOLE OR IN PART, BY MEANS OF DEVICES OR METHODS USED TO STOP OR INTERFERE WITH THE PROPER METERING OF THE UTILITY SERVICE BEING DELIVERED TO HIS EQUIPMENT, THE UTILITY RESERVES THE RIGHT TO ESTIMATE AND PRESENT IMMEDIATELY A BILL FOR SERVICE UNMETERED AS A RESULT OF SUCH INTERFERENCE AND SUCH BILL SHALL BE PAYABLE SUBJECT TO A 24-HOUR DISCONNECTION OF SERVICE. WHEN THE UTILITY SHALL HAVE DISCONNECTED THE THE CONSUMER FOR ANY SUCH REASON, THE UTILITY WILL RE-CONNECT THE CONSUMER UPON THE FOLLOWING CONDITIONS:

1. THE CONSUMER WILL BE REQUIRED TO DEPOSIT WITH THE UTILITY AN AMOUNT SUFFICIENT TO GUARANTEE THE PAYMENT OF THE CONSUMER'S BILLS FOR UTILITY SERVICE TO THE UTILITY.
2. THE CONSUMER WILL BE REQUIRED TO PAY THE UTILITY FOR ANY AND ALL DAMAGES TO ITS EQUIPMENT ON THE CONSUMER'S PREMISES DUE TO SUCH STOPPAGE OR INTERFERENCE WITH ITS METERING.

3. THE CONSUMER MUST FURTHER AGREE TO COMPLY WITH REASONABLE REQUIREMENTS TO PROTECT THE UTILITY AGAINST FURTHER LOSSES.

SECTIONS 98.26 AND 943.20, WISCONSIN STATUTES, AS RELATING TO WATER SERVICE, ARE HEREBY ADOPTED AND MADE A PART OF THESE RULES.

1.18 EXTENSION OF SERVICE TO A LOT

IF ANY BUILDING ON A LOT IS SERVED BY MUNICIPAL SANITARY SEWER THEN IT MUST BE SERVED BY THE WATER UTILITY, AT THE TIME WATER MAINS ARE EXTENDED BY THE PROPERTY.

THE OWNER OF SAID PROPERTY SHALL BE NOTIFIED WHEN THE WATER MAIN IS AVAILABLE FOR CONNECTING THERETO AND SHALL BE ALLOWED SIX MONTHS TIME TO MAKE SAID CONNECTION. FAILURE BY THE PROPERTY OWNER TO MAKE A CONNECTION WITHIN THE ALLOTTED TIME SHALL BE DUE CAUSE FOR THE CITY OF FRANKLIN TO TAKE THE APPROPRIATE LEGAL ACTION.

1.19 DUTY OF MANAGER WITH RESPECT TO SAFETY OF THE PUBLIC

IT SHALL BE THE DUTY OF THE SUPERINTENDENT TO SEE THAT ALL OPEN DITCHES FOR WATER MAINS, HYDRANTS, AND SERVICE PIPES ARE PROPERLY GUARDED TO PREVENT ACCIDENT TO ANY PERSON OR VEHICLE AND AT NIGHT THERE SHALL BE DISPLAYED AMBER SIGNAL LIGHT IN SUCH MANNER AS WILL, SO FAR AS POSSIBLE, INSURE THE SAFETY OF THE PUBLIC.

1.20 HANDLING WATER MAINS AND SERVICE PIPES IN SEWER OR OTHER TRENCHES

WHERE EXCAVATING MACHINES ARE USED IN DIGGING SEWERS, ALL WATER MAINS SHALL BE MAINTAINED AT THE EXPENSE OF THE CONTRACTOR.

CONTRACTORS MUST ASCERTAIN FOR THEMSELVES THE EXISTENCE AND LOCATION OF ALL SERVICE PIPES. WHERE THEY ARE REMOVED, CUT OR DAMAGED IN THE CONSTRUCTION OF A SEWER, THE CONTRACTOR MUST AT HIS OWN EXPENSE CAUSE THEM TO BE REPLACED OR REPAIRED AT ONCE. HE MUST NOT SHUT OFF THE WATER SERVICE PIPES FROM ANY CONSUMER FOR A PERIOD EXCEEDING 6 HOURS.

SECTION 2.00 - PERMANENT WATER SERVICE

2.01 BASIS OF USE:

PERMANENT WATER FURNISHED TO ANY CONSUMER OF THE FRANKLIN WATER UTILITY WILL BE GRANTED ON A METERED BASIS ONLY, EXCEPT AS PROVIDED OTHERWISE HEREIN.

A PERMANENT WATER SUPPLY FOR PUBLIC THOROUGHFARE BUBBLERS, AND BOULEVARD CENTER PLOT SPRINKLERS, MAY, WHEN DEEMED ADVISABLE, BE GRANTED ON AN UNMETERED BASIS.

A PERMANENT WATER SUPPLY FOR PRIVATE FIRE PROTECTION SYSTEMS WILL BE GRANTED IN ACCORDANCE WITH SECTION 8.00 OF THESE RULES AND REGULATIONS.

2.02 MASTER PLUMBER REQUIRED

IT SHALL BE UNLAWFUL FOR ANY PERSON TO LAY OR INSTALL IN ANY THOROUGHFARE, GROUND OR BUILDING, ANY PIPE, METER STOP, VALVE FIXTURE, APPLIANCE OR APPURTENANCE FOR OR PREPARATORY FOR THE DISTRIBUTION OF WATER OR FOR THE ALTERATION OR CONTROL OF A WATER SUPPLY CONNECTED WITH THE MAINS OF THE FRANKLIN WATER UTILITY, OR TO PERFORM WORK OF ANY NATURE RELATING TO SUCH WATER SUPPLY, UP TO THE OUTLET VALVE OF THE METER, UNLESS SUCH PERSON IS LICENSED BY THE STATE BOARD OF HEALTH AS A MASTER PLUMBER AND IS REGISTERED AND BONDED AS PRESCRIBED BY THE SUPERINTENDENT OF THE UTILITY IN SECTION 2.03 FOLLOWING, AND HAD HAS OBTAINED THE REQUIRED PERMITS FOR SUCH WORK PRIOR TO ITS PERFORMANCE.

2.03 REGISTRATION AND BOND OF MASTER PLUMBER

PRIOR TO FILING AN APPLICATION FOR A PERMIT FOR A CONNECTION WITH THE MAINS OF THE FRANKLIN WATER UTILITY, OR FOR THE PERFORMANCE OF ANY WORK OR PREPARATORY FOR THE DISTRIBUTION, ALTERATION OR CONTROL OF WATER SUPPLY THEREFROM, PERSONS LICENSED BY THE STATE BOARD OF HEALTH AS MASTER PLUMBERS SHALL REGISTER THEIR MASTER PLUMBERS LICENSE AND FILE WITH THE MANAGER A BOND IN THE SUM OF ONE THOUSAND DOLLARS (\$1,000.00), THE REGISTRANT WILL OBSERVE THE CONDITIONS HEREIN SET FORTH.

1. THAT HE WILL SET FORTH IN SUCH BOND HIS BUSINESS ADDRESS AND THE NAME OF THE FIRM OR CORPORATION, IF ANY, WHICH HE REPRESENTS.
2. THAT HE WILL FURNISH AN INDEMNITY BOND OR A CERTIFICATE OF INSURANCE IN THE SUM OF \$20,000. THE BONDS OR A CERTIFICATE OF INSURANCE SHALL BE APPROVED BY THE PLUMBING INSPECTOR AS TO THE SUFFICIENCY OF SURETIES AND BY THE CITY ATTORNEY AS TO FORM AND EXECUTION.
3. THAT HE WILL GIVE IMMEDIATE NOTIFICATION TO THE SUPERINTENDENT OF ANY CHANGE OF HIS BUSINESS ADDRESS OR OF ANY CHANGE OF HIS REPRESENTATION OF ANY FIRM OR CORPORATION.

4. THAT HE WILL BE BOUND BY ALL RULES AND REGULATIONS AS ARE NOW OR MAY BE HEREAFTER ENACTED BY THE SUPERINTENDENT WITH THE APPROVAL OF THE CITY COUNCIL OF THE CITY OF FRANKLIN, GOVERNING THE INSTALLATION AND USE OF PLUMBING, SEWAGE OR WATER SUPPLY.
5. THAT HE WILL PAY ANY FINE OR SATISFY ANY PENALTY IMPOSED ON HIM FOR THE VIOLATION OF ANY SUCH RULE OR REGULATION.
6. THAT HE WILL REPLACE, RESTORE AND MAINTAIN FOR A PERIOD OF TWELVE (12) MONTHS NEXT THEREAFTER, ANY EXCAVATION OR ANY PAVEMENT OVER ANY OPENING HE MAY MAKE IN ANY THOROUGHFARE.
7. THAT HE WILL INDEMNIFY AND SAVE HARMLESS THE CITY OF FRANKLIN OR ANY OFFICER THEREOF FOR AND FROM ANY DAMAGE ARISING FROM ANY NEGLECTFUL OR INADEQUATE PROVISION OF SAFETY MEASURES, OR IMPERFECT, INADEQUATE OR UNFAITHFUL WORK INCONSISTENT WITH STANDARDS DICTATED BY HIS LICENSE AND PERMIT AS A MASTER PLUMBER.

SAID BOND SHALL BE IN FULL FORCE AND EFFECT FOR ALL PERMITS ISSUED DURING THE VALIDITY OF SAID MASTER PLUMBER'S LICENSE.

2.04 APPLICATION

APPLICATION FOR THE ORIGINAL INSTALLATION OF A WATER SUPPLY FROM THE CITY WATER MAIN, OR FOR THE EXTENSION OF AN EXISTING WATER SERVICE PIPE FROM THE CURB STOP, OR FOR THE ALTERATIONS TO SUCH SERVICE LINES WITHIN THE CONFINES OF THE CONSUMERS PROPERTY SHALL BE FILED BY A REGISTERED LICENSED MASTER PLUMBER, AS DEFINED IN SECTION 2.03 ABOVE, WITH THE PLUMBING INSPECTOR FOR HIS APPROVAL PRIOR TO THE PERFORMANCE OF ANY SUCH WORK.

SUCH APPLICATIONS SHALL BE COUNTERSIGNED BY THE OWNER OF THE PROPERTY OR AN AUTHORIZED AGENT THEREOF. THE MASTER PLUMBER MAKING SUCH APPLICATION SHALL STATE, FULLY AND TRULY, THE LEGAL DESCRIPTION OF THE PROPERTY, THE STREET LOCATION, THE OFFICIALLY DESIGNATED BUILDING NUMBER, THE SIZE, AND THE FIXTURES OR APPLIANCES FOR WHICH WATER SERVICE IS DESIRED.

SAID APPLICATION MUST PROVIDE THE NUMBER OF THE METER TO BE INSTALLED ON THE WATER SERVICE LINE AND A CERTIFICATION THAT THE APPLICANT HAS PAID THE FEE FOR SETTING SUCH METER.

THE PLUMBING INSPECTOR IS HEREWITH EMPOWERED TO WITHHOLD APPROVAL OF ANY APPLICATION WHEREIN SUCH REQUIRED INFORMATION IS NOT FULLY SET FORTH.

2.05 CONNECTION WITH CITY SYSTEM

IT SHALL BE UNLAWFUL FOR ANY PERSON TO MAKE ANY CONNECTION WITH OR DISCONNECTION FROM THE CITY WATER SYSTEM WITHOUT FIRST OBTAINING PERMISSION THEREFOR FROM THE FRANKLIN WATER UTILITY.

2.06 PERMITS TO MASTER PLUMBERS ONLY

A PERMIT FOR THE ORIGINAL INSTALLATION, EXTENSION OR ALTERATION OF A WATER SUPPLY CONNECTED TO THE CITY WATER SYSTEM WILL BE GRANTED TO A MASTER PLUMBER, LICENSED, REGISTERED AND BONDED AS PROVIDED IN SECTION 2.03 ABOVE.

2.07 PERMIT FOR ORIGINAL INSTALLATION

FOLLOWING APPROVAL BY THE PLUMBING INSPECTOR OF THE APPLICATION FOR AN ORIGINAL INSTALLATION OF A WATER SUPPLY, THE MASTER PLUMBER SHALL OBTAIN FROM THE CITY OF FRANKLIN WATER UTILITY A TAP PERMIT AUTHORIZING SUCH INSTALLATION AND PERMITTING THE CONNECTION OF THE WATER SERVICE PIPE.

2.08 APPLICATION FOR EXCAVATION OF STREETS AND ALLEYS

IT SHALL BE UNLAWFUL FOR ANY PERSON TO OPEN OR EXCAVATE ANY STREET OR ALLEY WITHOUT FIRST OBTAINING A PERMIT FROM THE CITY OF FRANKLIN.

APPLICANTS FOR A PERMIT TO OPEN OR EXCAVATE ANY STREET OR ALLEY SHALL DEPOSIT AN AMOUNT PRESCRIBED BY THE WATER UTILITY FOR THE PROPER RESTORATION, BY THE CITY, OF THE PERMANENT SURFACE PAVEMENT OVER THE EXCAVATION MADE UNDER SUCH PERMIT.

IF THE PAVEMENT GUARANTEE PERIOD HAS NOT EXPIRED, THE APPLICANT SHALL FILE WITH THE APPLICATION, THE ADDITION TO A MONETARY DEPOSIT, A WRITTEN STATEMENT FROM THE CONTRACTOR WHO LAID THE PAVEMENT, STATING THAT SATISFACTORY ARRANGEMENTS HAVE BEEN MADE FOR ITS PROPER RESTORATION, AND THAT THE ISSUANCE OF A PERMIT FOR SUCH EXCAVATION SHALL IN NO WAY AFFECT THE TERMS OF THE GUARANTEE.

ALL EXCAVATIONS SHALL BE MADE IN A MANNER WHICH WILL LEAST INCONVENIENCE TRAFFIC, AND PROVISION SHALL BE MADE FOR THE PASSAGE OF WATER ALONG THE GUTTER OF THE STREET OR ALLEY EXCAVATED. BARRIERS, SHEATHING, BRACING, NIGHT LAMPS AND OTHER PRECAUTIONS AGAINST DAMAGE OR ACCIDENT TO PERSONS OR PROPERTY SHALL BE PROVIDED AND MAINTAINED DURING THE PROGRESS OF THE WORK.

2.09 PUBLIC THOROUGHFARE FRONTAGE REQUIRED

NO PERMIT WILL BE GRANTED FOR THE INSTALLATION OF A WATER SERVICE TO ANY PREMISES, LOT OR PARCEL OF LAND UNLESS SUCH PREMISES, LOT OR PARCEL OF LAND HAS FRONTAGE ON A STREET IN WHICH A WATER MAIN HAS BEEN LAID, EXCEPT AS PERMITTED OTHERWISE BY THE DIRECTOR OF PUBLIC WORKS.

2.10 PERMITTED EXTENSION OF METERED SUPPLY

A METERED SUPPLY MAY BE EXTENDED, UNDER PERMIT GRANTED AT THE DISCRETION OF THE FRANKLIN WATER UTILITY, TO PROVIDE WATER SERVICE TO A PRIVATE GARAGE, BARN OR REAR BUILDING LOCATED ON THE SAME LOT OR PARCEL OF LAND.

2.11 CONNECTIONS ON STREET SIDE OF METER PROHIBITED

NO CONNECTION, FITTING OR APPLIANCE SHALL BE INSTALLED OR MAINTAINED ON ANY WATER SERVICE LINE BETWEEN THE CITY WATER MAIN IN THE STREET AND THE OUTLET VALVE OF THE WATER METER.

WHEN SERVICE CONDITIONS REQUIRE THE INSTALLATION OF A PRESSURE REDUCING OR CHECK VALVE, SUCH INSTALLATION SHALL NOT BE CONSTRUED AS CONTRAVENING THE PROVISIONS OF THIS SECTION.

SECTION 3.00 - TEMPORARY WATER SERVICE

3.01 PERMIT

A PERMIT SHALL BE OBTAINED FROM THE FRANKLIN WATER UTILITY FOR THE WITHDRAWAL OR USE OF WATER FOR ANY PURPOSE, FROM AN UNMETERED WATER SUPPLY OR FIRE HYDRANT. THE UTILITY WILL DESIGNATE WHETHER PAYMENT THEREFOR WILL BE ON A METERED OR UNMETERED BASIS

3.02 UNMETERED RATE TO BE PREPAID

A TEMPORARY WATER SUPPLY FOR "CONSTRUCTION" OR "MISCELLANEOUS PURPOSES", WHEN DESIGNATED AS ON AN UNMETERED BASIS, WILL ONLY BE GRANTED ON THE APPLICANTS PRE-PAYMENT OF THE WATER RATE THEREFOR. THE RATES FOR SUCH SERVICES ARE SHOWN ON APPENDIX "A".

3.03 METERED RATE - METER AND DEPOSITS

AN APPLICANT FOR A TEMPORARY WATER SUPPLY ON A METERED BASIS SHALL FURNISH A SUITABLE WATER METER FOR INSTALLATION ON CONNECTIONS PROVIDED BY A REGISTERED LICENSED MASTER PLUMBER. THE APPLICANT SHALL PAY A FEE FOR METER TESTING AND INSTALLATION AND SHALL DEPOSIT WITH THE UTILITY, FOR THE DURATION OF THE TEMPORARY SERVICE, A SUM OF NOT LESS THAN TWENTY-FIVE DOLLARS (\$25.00) FOR EACH METER INSTALLED, AS SECURITY FOR PAYMENT OF ANY CHARGES WHICH MAY ACCRUE THROUGH THE USE OF SAID TEMPORARY WATER SUPPLY.

THE CHARGE FOR SUCH TEMPORARY WATER SERVICE WILL BE AT THE PREVAILING RATES ESTABLISHED BY THE PUBLIC SERVICE COMMISSION FOR METERED WATER SERVICE. SEE APPENDIX "A".

3.04 EMERGENCY HOSE SERVICE

WHEN A CONDITION OF EMERGENCY IS CREATED BY FAILURE OR BREAKAGE OF A WATER SERVICE LINE, THE FRANKLIN WATER UTILITY MAY, AT ITS DISCRETION, PROVIDE TEMPORARY WATER SERVICE TO THE PREMISES THROUGH HOSE LINES FROM HYDRANTS OR OTHER AVAILABLE CONNECTIONS TO THE CITY WATER SYSTEM.

THE CHARGE FOR LABOR, MATERIALS AND EQUIPMENT REQUIRED TO FURNISH SUCH SERVICE WILL BE AS FOLLOWS:

FOR A HOSE LINE 1½ INCHES IN DIAMETER OR GREATER - \$50.00 FOR AN INITIAL 3-DAY PERIOD OR FRACTION THEREOF. \$5.00 PER DAY OR FRACTION THEREOF AFTER THE INITIAL 3-DAY PERIOD IF THE FAILURE OR BREAK IS IN THAT PORTION OF THE WATER SERVICE LINE WHICH THE PROPERTY OWNER IS REQUIRED TO MAINTAIN AND REPAIR. FOR A HOSE LINE LESS THAN 1½ INCHES IN DIAMETER - \$25.00 FOR AN INITIAL 3-DAY PERIOD OR FRACTION THEREOF. \$1.00 PER DAY OR FRACTION THEREOF AFTER THE INITIAL 3-DAY PERIOD OF THE FAILURE OR BREAK IS IN THAT PORTION OF THE WATER SERVICE LINE WHICH THE PROPERTY OWNER IS REQUIRED TO MAINTAIN AND REPAIR.

THE ABOVE CHARGES WILL BE WAIVED IF THE FAILURE OR BREAK IN THE WATER SERVICE LINE IS CAUSED BY AN EMPLOYEE OR AGENT OF THE FRANKLIN WATER UTILITY.

THE CHARGE FOR WATER USED DURING THE PERIOD OF EMERGENCY HOSE SERVICE SHALL BE AT THE RATES ESTABLISHED BY THE PUBLIC SERVICE COMMISSION. SUCH RATES ARE SHOWN IN APPENDIX "A".

3.05 FIRE HYDRANT USE - WRENCH DEPOSIT

ANY PERSON APPLYING FOR A PERMIT FOR USE OF WATER FROM A FIRE HYDRANT SHALL OBTAIN FROM THE FRANKLIN WATER UTILITY AN OFFICIAL HYDRANT WRENCH AND SHALL USE ONLY SUCH OFFICIAL WRENCH IN THE OPERATION OF THE HYDRANT.

A DEPOSIT OF TWENTY-FIVE (\$25.00) DOLLARS SHALL BE MADE BY THE APPLICANT AS SECURITY FOR THE RETURN OF SUCH OFFICIAL WRENCH AT THE EXPIRATION OF THE PERMIT FOR THE USE OF WATER.

3.06 HYDRANT CONNECTIONS

CONNECTIONS FOR A TEMPORARY WATER SUPPLY FROM FIRE HYDRANTS SHALL BE MADE BY MEANS OF A STANDARD BRASS REDUCING COUPLING ATTACHED TO THE 2½ INCH NOZZLE OF THE FIRE HYDRANT. A GATE VALVE FOR REGULATING THE WATER FLOW SHALL BE INSTALLED BETWEEN THE HYDRANT REDUCING COUPLING AND HOSE OR IRON PIPE SUPPLY LINE. ALL IRON PIPE INSTALLATIONS SHALL HAVE A "SWING JOINT" TO FACILITATE QUICK DISCONNECTION FROM FIRE HYDRANT.

IN THE USE OF A FIRE HYDRANT SUPPLY, THE HYDRANT VALVE MUST BE OPENED FULL WITH AN OFFICIAL HYDRANT WRENCH ONLY, AND THE FLOW OF WATER REGULATED BY MEANS OF THE GATE VALVE ON THE SUPPLY CONNECTION AT THE HYDRANT NOZZLE.

A CHARGE OF \$5.00 WILL BE MADE FOR SETTING A VALVE, OR FOR MOVING IT FROM ONE HYDRANT TO ANOTHER. IN NO CASE SHALL ANY VALVE BE MOVED EXCEPT BY A MEMBER OF THE WATER DEPARTMENT.

WHEN A PERSON HAS FINISHED USING THE HYDRANT HE MUST NOTIFY THE WATER UTILITY TO THAT EFFECT. THE MINIMUM CHARGE FOR THE USE OF WATER FROM A HYDRANT WILL BE \$5.00.

3.07 CONFISCATION OF UNOFFICIAL WRENCHES AND ROD KEYS

THE USE OR POSSESSION OF A HYDRANT WRENCH OTHER THAN THE OFFICIAL HYDRANT WRENCH OF THE UTILITY OR A ROD KEY FOR A STREET GATE VALVE OR CURB STOP IS STRICTLY PROHIBITED AT ANY PLACE WHERE WATER IS USED FOR "CONSTRUCTION" OR "MISCELLANEOUS PURPOSES". ANY SUCH UNOFFICIAL HYDRANT WRENCH OR ROD KEY SO FOUND WILL BE CONFISCATED.

3.08 REFUND OF DEPOSIT

ALL MONIES DEPOSITED AS SECURITY FOR PAYMENT OF ACCOUNTS ACCRUING FROM THE USE OF A TEMPORARY WATER SUPPLY ON A METERED BASIS, OR THE RETURN OF THE OFFICIAL HYDRANT WRENCH WILL BE REFUNDED TO THE DEPOSITOR ON THE TERMINATION OF THE USE OF WATER, THE PAYMENT OF ACCRUED ACCOUNTS, AND RETURN OF THE HYDRANT WRENCH.

3.09 OPERATION OF VALVES AND HYDRANTS, AND UNAUTHORIZED USE OF
WATER - PENALTY

ANY PERSON WHO SHALL, WITHOUT AUTHORITY OF THE SUPERINDENTENT ALLOW CONTRACTORS, MASONS, OR OTHER UNAUTHORIZED PERSONS TO TAKE WATER FROM THEIR PREMISES, OPERATE ANY VALVE CONNECTED WITH THE STREET OR SUPPLY MAINS, OR OPEN ANY FIRE HYDRANT CONNECTED WITH THE DISTRIBUTION SYSTEM, EXCEPT FOR THE PURPOSE OF EXTINGUISHING FIRE, OR WHO SHALL WANTONLY INJURE OR IMPAIR THE SAME SHALL BE SUBJECT TO A FINE OF NOT LESS THAN \$10.00 NOR MORE THAN \$100.00 IF PROVIDED FOR BY MUNICIPAL ORDINANCE. PERMITS FOR THE USE OF HYDRANTS FOR FILLING SPRINKLING CARTS APPLY ONLY TO SUCH HYDRANTS AS ARE DESIGNATED FOR SUCH USE.

SECTION 4.00 - CONNECTIONS TO WATER MAINS

4.01 TAPPING OF MAINS

TAPPING OF ALL UTILITY WATER MAINS SHALL BE DONE ONLY BY A LICENSED MASTER PLUMBER, UNDER THE SUPERVISION OF THE WATER UTILITY. TAPPING PERMITS MUST BE OBTAINED FROM THE WATER MANAGER'S OFFICE PRIOR TO MAKING ANY SUCH TAP. NO CONTRACTOR SHALL UNDER ANY CIRCUMSTANCES, CAUSE ANY DISRUPTION OF THE WATER SYSTEM.

4.02 LOCATION OF TAP

THE CONNECTION OF A WATER SERVICE LINE TO THE CITY WATER MAIN SHALL BE MADE AT A POINT WHICH IS WITHIN THE LINES (EXTENDED) OF THE BUILDING TO BE SUPPLIED. IN NO CASE, HOWEVER, SHALL SUCH POINT OF CONNECTION BE WITHIN THREE (3) FEET OF THE SIDE LINES EXTENDED ON THE LOT TO BE SUPPLIED.

A TAP OR CONNECTION SHALL OBSERVE THE FOLLOWING MINIMUM DISTANCES FROM A BELL END OF MAIN OR FITTING AND FROM ANOTHER TAP ON EITHER SIDE OF MAIN:

- CORPORATION STOP 1 FOOT.
- TAPPING VALVE 3 FEET.

THERE SHALL BE NO COMBINATION OF TAP CONNECTIONS TO SERVE ANY SINGLE WATER SERVICE.

4.03 TRENCH DIMENSIONS FOR TAP CONNECTIONS

TRENCHES FOR TAPPING WILL BE MADE BY PLUMBER AND SHALL NOT BE LESS THAN THE FOLLOWING DIMENSIONS:

<u>TAP CONNECTION</u>	<u>WIDTH OF TRENCH</u>	<u>CLEARANCE OF MAIN</u>		
		<u>FRONT</u>	<u>REAR</u>	<u>BELOW</u>
1" TO 2" CORP. STOP	4 FEET	4 FEET	1 FOOT	1 FOOT
2" TO 8" TAPPING VALVE	6 FEET	6 FEET	1 FOOT	1 FOOT

SUCH TRENCHES SHALL BE ADEQUATELY BRACED AND SHEATHED IN COMPLIANCE WITH REGULATIONS OF THE WISCONSIN INDUSTRIAL COMMISSION.

SECTION 5.00 - WATER SERVICES

5.01 SERVICE LINE - DEFINITION

THE SERVICE LINE OR PIPE IS DEFINED AS THAT PORTION OF THE WATER PIPE EXTENDING FROM THE PUBLIC MAIN IN THE STREET TO THE HOUSE CONTROL VALVE INSIDE THE BUILDING OR TO A POINT WHERE THE SUPPLY IS FULLY METERED.

TAP SERVICES ARE THOSE CONNECTED TO THE MAIN BY MEANS OF A CORPORATION STOP AND RANGE IN SIZE FROM 1" THRU 2".

BRANCH SERVICES ARE THOSE CONNECTED TO MAIN BY SLEEVE AND TAPPING VALVE AND RANGE IN SIZE FROM 2" THRU 6".

5.02 CONNECTION OF WATER SUPPLY PIPING

COPPER TUBING - SECTIONS OF COPPER TUBING AND FITTINGS THEREON SHALL ONLY BE CONNECTED BY MEANS OF "FLARED" OR "COMPRESSION" TYPE JOINTS USING EXTRA HEAVY THREE-PART UNIONS. ALL WATER SUPPLIES SHALL BE OF UNDIMINISHED SIZE FROM THE STREET MAIN TO THE POINT OF METER PLACEMENT.

5.03 INSTALLATION

LINE AND ANGLE - WATER SERVICE LINES 2 INCHES AND SMALLER SHALL BE LAID WITH AN OFFSET AT THE MAIN AND CONTINUE IN A DIRECT LINE FROM SAID OFFSET TO THE PROPERTY LINE WITH THE WATERWAY AT THE CURB STOP AT RIGHT ANGLES WITH THE WATER MAIN UNLESS EXCEPTIONS ARE GRANTED BY THE WATER UTILITY.

UNDER PAVEMENTS - COPPER SERVICES 1¼ INCHES THRU 2 INCHES, LAID IN PAVEMENT AREAS SHALL HAVE MINIMUM LENGTH OF 20 FEET BETWEEN COUPLINGS WITH THE FOLLOWING EXCEPTION. WHERE THE WATER MAIN IS SO LOCATED AS TO REQUIRE A LENGTH OF LESS THAN 20 FEET TO REACH FROM MAIN TO CURB STOP, SUCH PIPE SHALL BE LAID WITHOUT ANY INTERMEDIATE COUPLINGS OR JOINTS. COPPER SERVICE PIPE 1 INCH LAID IN PAVEMENT AREAS SHALL BE INSTALLED WITHOUT ANY INTERMEDIATE STOP OR JOINTS BETWEEN THE CORPORATION STOP AND THE CURB STOP.

IMPROVEMENT LATERALS - ON LATERALS INSTALLED TO A POINT BACK OF CURB, AN EXTENSION PIECE 12 INCHES IN LENGTH SHALL BE INSTALLED ONTO THE HOUSE SIDE OF THE CURB STOP. ON COPPER PIPE LATERALS SIMILARLY INSTALLED, A COPPER DISC SHALL BE INSERTED IN THE CURB STOP COUPLING ON THE HOUSE SIDE.

5.04 DEPTH

WATER SERVICE SHALL BE LAID ON A SOLID GROUND BOTTOM OR SATISFACTORILY PROTECTED FROM SETTLEMENT BY SUPPORTERS AND SHALL HAVE NOT LESS THAN SIX (6) FEET OF GROUND OR SAND COVERING.

WHEN THE WATER SERVICE LINE IS PLACED IN A COMBINED SEWER AND WATER TRENCH, IT SHALL BE LAID ON A SHELF OF SOLID GROUND OR SATISFACTORILY PROTECTED FROM SETTLEMENTS BY SUPPORTS NOT NEARER THAN TWELVE (12) INCHES TO THE SIDE WALL OF SEWER TRENCH.

IF THE GROUND LEVEL OF THE STREET OR OF THE LOT IS HIGHER THAN THE ESTABLISHED OR PROPOSED GRADE, THE WATER SERVICE SHALL BE LAID SO AS TO BE NOT LESS THAN SIX (6) FEET BELOW SUCH ESTABLISHED OR PROPOSED GRADE.

5.05 NO PASSAGE THROUGH SEWER MAINS-CONDUITS

NO WATER SERVICE SHALL BE INSTALLED THROUGH THE INTERIOR OF ANY SEWER MAIN, OR THROUGH ANY CONDUIT OR TUNNEL FOR STEAM MAINS, ELECTRIC, TELEPHONE OR TELEGRAPH CABLES.

WHENEVER ANY SEWER MAIN, CONDUIT, OR TUNNEL OR ANY WATER MAIN IS IN THE PATH OF A WATER SERVICE, SUCH SERVICE SHALL BE LAID WITH A LONG TURN BELOW THE OBSTRUCTING STRUCTURE OR MAIN.

5.06 PROTECTION

SETTLEMENT - STRAIN - COPPER SERVICE LINES SHALL BE LAID WITH AN OFFSET AT THE MAIN. SUCH OFFSETS SHALL BE FORMED AS TO BE FREE OF DISTORTION, DENTS AND WRINKLES. THERE SHALL BE NO BRACING OR BLOCKING OF ANY NATURE BELOW THE CORPORATION STOP AT THE MAIN.

BACK-FILL - SAND BACK-FILL, FREE FROM HARD LUMPS, ROCKS, STONES OR OTHER INJURIOUS MATERIAL, SHALL BE PLACED AROUND THE SERVICE AND BOX TO A HEIGHT OF AT LEAST SIX INCHES OVER PIPE. REMAINDER OF MATERIAL SHALL BE AS REQUIRED FOR NORMAL STREET OPENINGS.

DISINTEGRATION - NO WATER SERVICE SHALL BE LAID IN A TRENCH CONTAINING CINDERS, RUBBISH, ROCK OR OTHER FILL WHICH MAY CAUSE INJURY TO OR DISINTEGRATION OF THE SERVICE PIPE, UNLESS SAID PIPE IS ADEQUATELY PROTECTED BY SAND FILLING OR OTHER SUCH INSTALLATION AS MAY BE APPROVED BY THE SUPERINTENDENT. A SERVICE PIPE PASSING THROUGH A BASEMENT FLOOR BEDDED IN CINDER FILL OR OTHER CORROSIVE MATERIAL SHALL BE PROTECTED AGAINST DISINTEGRATION BY COATING SAID SERVICE WITH A MINIMUM OF ONE-HALF INCH OF BITUMASTIC OR SIMILAR COVERING FOR A LENGTH OF NOT LESS THAN 12 INCHES BEYOND THE DEPTH OF SAID FILL. A SERVICE PIPE PASSING THROUGH A CONCRETE FLOOR SHALL BE PROTECTED BY ENCASING IT IN A SHEET METAL SLEEVE OR BY WRAPPING IT WITH A SUITABLE INSULATING MATERIAL AS MAY BE APPROVED BY THE SUPERINTENDENT.

FRACTURE-WALL SETTLEMENT - ANY SERVICE PIPE PASSING THROUGH A CURB OR RETAINING WALL SHALL BE ADEQUATELY SAFEGUARDED BY INSETTING A SHEET METAL SLEEVE IN SAID WALL WHICH PROVIDES THE FOLLOWING MINIMUM CLEAR ANNULAR SPACE BETWEEN THE SLEEVE AND THE SERVICE PIPE:

ON CAST IRON PIPE - 3 INCHES

ON COPPER PIPE - 3 INCHES

THE ANNULAR SPACE SHALL BE FILLED AND LIGHTLY CALKED AT THE FACE OF THE WALL ON BOTH SIDES FOR A DEPTH AT LEAST TWO INCHES WITH A BITUMINOUS FILLER MADE IMPERVIOUS TO MOISTURE AND THE REMAINDER OF SAID ANNULAR SPACE SHALL BE FILLED WITH OAKUM, MASTIC FILLER OR OTHER RESILIENT MATERIAL LIGHTLY CALKED.

JOINT BLOWOUT - WHEN THE DIRECTION OF A CAST IRON WATER SERVICE IS CHANGED ON EITHER SIDE OF A CURB OR RETAINING WALL, THE CAST IRON FITTING AT THE POINT OF CHANGE IN DIRECTION SHALL BE SECURELY BRACED TO PREVENT THE LOOSENING OR BLOWOUT OF THE JOINTS THE BRACING SHALL CONSIST OF A CONCRETE BUTTRESS, CLAMP ROD EXTENDING FROM THE BELL OF THE FITTING TO THE NEXT BELL OR FITTING, OR CLAMP ROD SECURELY ANCHORED IN THE WALL. SUCH CLAMP RODS SHALL BE NOT LESS THAN FIVE-EIGHTHS (5/8) INCH IN DIAMETER AND WHEN BURIED IN SOIL MUST BE PROTECTED AGAINST CORROSION BY PAINTING WITH TAR, ASPHALTUM OR BY OTHER SUITABLE MEANS. SET SCREWS FOR FASTENING CLAMP RODS TO PIPE WILL NOT BE PERMITTED.

WATER HAMMER - WHERE WATER HAMMERS OCCUR IN ANY INSTALLATION REGARDLESS OF PRESSURE, AN APPROVED TYPE CHAMBER OF SHOCK ABSORBER SHALL BE INSTALLED BY CUSTOMER, WHERE AND AS DIRECTED BY THE CITY UTILITY.

5.07 USE OF OLD SERVICE FOR NEW STRUCTURE

OLD OR EXISTING SERVICES MAY BE USED IF THEY CONFORM TO EXISTING REGULATIONS AND WILL ADEQUATELY SUPPLY NEW STRUCTURE.

5.08 CURB STOPS AND BOXES

ALL TAP SERVICES SHALL HAVE A CONTROL STOP ENCLOSED IN A CAST IRON BOX PLACED AT A POINT BEHIND THE SIDEWALK LINE, UNLESS OTHERWISE AUTHORIZED BY THE MANAGER OF THE UTILITY.

THE CURB BOX SHALL BE "BLOCKED" AT ITS BASE ON SOLID GROUND AND SHALL BE VERTICALLY CENTERED OVER THE STOP AND INSTALLED FLUSH WITH ESTABLISHED GRADE. ALL CURB BOXES SHALL BE OF THE MINNEAPOLIS PATTERN BASE TYPE.

5.09 PLUMBERS RESPONSIBILITY FOR CURB BOX

ALL CURB BOXES WHICH ARE NOT AT TRUE GRADE OR WHICH ARE DEFECTIVE OR FILLED WITH DEBRIS, SHALL BE PLACED IN PROPER CONDITION BY THE PLUMBER WHEN MAKING ANY EXTENSIONS OR ALTERATIONS TO THE WATER SUPPLY BETWEEN THE CURB AND STOP AND THE METER. SUCH CURB BOX SHALL BE MAINTAINED BY THE PLUMBER, FREE FROM ANY OBSTRUCTION OR DEFECT, UNTIL SAID PLUMBER'S WORK HAS RECEIVED THE APPROVAL OF THE PLUMBING INSPECTOR.

5.10 INSPECTION AND TEST

NO PLUMBER SHALL COVER OR PERMIT THE COVERING OF ANY WATER SERVICE LINE UNTIL THE INSTALLATION HAS BEEN INSPECTED BY AN AUTHORIZED INSPECTOR OF THE CITY OF FRANKLIN.

WHEN SO DIRECTED, THE PLUMBER SHALL SUBJECT THE PIPING TO A HYDROSTATIC TEST IN THE PRESENCE OF THE INSPECTOR.

5.11 PROHIBITED CROSS-CONNECTION

NO CONNECTION SHALL BE MADE EITHER DIRECTLY OR INDIRECTLY BETWEEN THE PIPING FOR THE DISTRIBUTION OF WATER FROM THE CITY WATER SUPPLY AND THE PIPING DISTRIBUTING WATER FROM A FOREIGN SOURCE, WHEREBY WATER MAY FLOW FROM SUCH FOREIGN SOURCE INTO THE CITY WATER SYSTEM.

ANY CUSTOMER WHO SHALL REFUSE OR FAIL TO REMOVE, WITHIN TWENTY-FOUR HOURS AFTER NOTIFICATION BY THE UTILITY ANY PIPE, FITTING, OR APPLIANCE WHICH IN ANY MANNER FORMS OR MAY FORM A CROSS-CONNECTION SHALL BE DEPRIVED OF WATER SERVICE UNTIL A FULL AND SATISFACTORY COMPLIANCE WITH THE ORDER FOR SUCH REMOVAL HAS BEEN MADE.

5.12 MAINTENANCE OF SERVICES

WITHIN THE WATER SERVICE LIMITS OF THE FRANKLIN WATER UTILITY THE UTILITY WILL MAINTAIN AND REPAIR - AT IT'S EXPENSE - THAT PORTION OF THE TAP, WATER SERVICE PIPING FROM THE MAIN, TO, BUT NOT INCLUDING THE OUTLET JOINT OF THE CURB STOP.

WITHIN THE WATER SERVICE LIMITS OF THE FRANKLIN WATER UTILITY, THE CUSTOMER SHALL MAINTAIN AND REPAIR, AT HIS EXPENSE, THAT PORTION OF ALL WATER SERVICE PIPING FROM THE POINT AT WHICH MAINTENANCE BY THE UTILITY CEASES.

REFUSAL OR FAILURE OF THE CUSTOMER TO REMEDY A DEFECTIVE CONDITION IN THE WATER SERVICE PIPING, WITHIN FORTY-EIGHT HOURS AFTER NOTIFICATION THEREOF, BY THE UTILITY, SHALL CONSTITUTE CAUSE FOR DEPRIVING SAID PREMISES OF WATER SERVICE UNTIL FULL AND SATISFACTORY COMPLIANCES WITH THE NOTIFICATION HAVE BEEN MADE.

SECTION 6.00 - WATER METERS

6.01 APPLICATION

APPLICATION FOR THE ORIGINAL INSTALLATION OF A WATER METER SHALL BE MADE BY THE CUSTOMER. THE APPLICATION FOR THE METER TO BE INSTALLED SHALL PROVIDE THE SIZE OF THE METER AND A CERTIFICATION THAT THE APPLICANT HAS PAID ALL CONNECTION CHARGES.

6.02 WATER METER INSTALLATION

ALL WATER METERS SHALL BE OF THE OUTSIDE REMOTE READER TYPE AND SHALL BE INSTALLED ONLY BY THE FRANKLIN WATER UTILITY. CONNECTIONS FOR WATER METERS SHALL BE PROVIDED BY THE CUSTOMER. METER SETTINGS SHALL BE INSTALLED IN ACCORDANCE WITH INSTALLATION INSTRUCTIONS FURNISHED BY THE PLUMBING INSPECTOR.

BUILDERS SHALL PROVIDE 19 AWG TWISTED PAIR PLASTIC COATED ELECTRIC CABLE OR EQUAL FROM INSIDE METER LOCATION TO AN OUTSIDE CORNER OF THE BUILDING. IN THE CASE OF A RESIDENCE, IT SHALL BE ON THE SIDE OPPOSITE THE ATTACHED GARAGE AND NEAR THE FRONT OF THE BUILDING.

6.03 TEST OF METER IN SERVICE

THE UTILITY MAY ON ITS OWN INITIATIVE, TEST THE ACCURACY OF ANY WATER METER IN SERVICE. THERE WILL BE NO CHARGE FOR A TEST SO MADE.

CUSTOMERS MAY HAVE WATER METERS TESTED, UPON FILING A WRITTEN REQUEST THEREFOR WITH THE UTILITY, AND AGREEING TO PAY FOR THE TEST. THERE WILL BE NO CHARGE FOR THE TEST, ONLY IF THE METER FAILS TO REGISTER WITHIN THE PRESCRIBED ACCURACY LIMITS. THE CHARGE FOR TESTING AN ACCURATE METER WILL BE \$2.00 PER INCH OF NOMINAL SIZE OR FRACTION THEREOF.

IF A METER FAILS TO MEET THE ACCURACY TEST PRESCRIBED, A CREDIT FOR OVER-REGISTRATION, OR A CHARGE FOR UNDER-REGISTRATION, FOR A PERIOD NOT TO EXCEED THREE MONTHS PRIOR TO THE DATE OF TEST SHALL BE ENTERED ON THE QUARTERLY BILL FOLLOWING THE TEST - REGARDLESS OF WHETHER SUCH TEST WAS MADE UPON THE REQUEST OF THE CUSTOMER, OR UPON THE INITIATIVE OF THE UTILITY.

6.04 METER ACCURACY TEST REQUIREMENTS

A METER SHALL BE CONSIDERED ACCURATE WHEN REGISTRATION ON THE METER DIAL INDICATES THE QUANTITY RECORDED TO BE NOT LESS THAN 98.5 PER CENT NOR MORE THAN 101.5 PER CENT OF THE WATER ACTUALLY PASSED THROUGH THE METER WHILE IT WAS BEING TESTED WITH WATER HAVING A TEMPERATURE OF LESS THAN 80°F. AT ANY RATE OF FLOW WITHIN THE LIMITS SPECIFIED IN THE FOLLOWING TABLE UNDER "NORMAL TEST FLOW LIMITS". THERE SHALL BE NOT LESS THAN 95 PER CENT ACTUAL FLOW RECORDED WHEN A TEST IS MADE AT THE RATE OF FLOW SET FORTH IN THE FOLLOWING TABLE UNDER "MINIMUM TEST FLOW".

<u>METER SIZE (INCHES)</u>	<u>MINIMUM TEST FLOW - G.P.M.</u>	<u>NORMAL TEST FLOW LIMITS G.P.M.</u>
5/8 & 5/8 X 3/4	1/4	1 TO 20
3/4	1/2	2 TO 30
1	3/4	3 TO 50
1 1/4	1	4 TO 75
1 1/2	1 1/2	5 TO 100
2	2	8 TO 160
3	4	16 TO 300
4	7	28 TO 500
6	12	40 TO 1000

6.05 TEST AND EMERGENCY BYPASS CONNECTIONS REQUIRED

TEST AND EMERGENCY BYPASS CONNECTIONS SHALL BE PROVIDED ON ALL EXISTING AND NEW INSTALLATIONS OF METERS 2 INCHES AND LARGER TO PERMIT TESTING OF METER AND BYPASSING OF WATER AROUND THE METER WITHOUT A COMPLETE SHUT-DOWN OF WATER TO CONSUMER. NO BYPASS SHALL BE ALLOWED ON METER SMALLER THAN 2 INCHES.

6.06 TIME OF METER TEST

METERS WILL BE TESTED DURING THE REGULAR BUSINESS HOURS OF THE UTILITY.

IF THE CUSTOMER HAS NOT PROVIDED THE TEST AND BYPASS CONNECTIONS AS PROVIDED IN SECTION 6.05, OR EXPRESSED UNWILLINGNESS TO PERMIT AN INTERRUPTION IN WATER SERVICE DURING REGULAR BUSINESS HOURS FOR TESTING A METER, AN ALTERNATE ARRANGEMENT MUST BE CARRIED OUT. UNDER THE ALTERNATE ARRANGEMENT, THE CUSTOMER WITH WRITTEN ORDER FROM UTILITY, SHALL HAVE THE METER REMOVED FROM THE LINE. THE UTILITY WILL CALL FOR, TEST, AND RETURN METER AND THE CUSTOMER SHALL HAVE THE METER REINSTALLED.

6.07 METER LOCATION

IF THE METER IS TO BE INSTALLED IN A BUILDING, THE WATER SERVICE PIPING SHALL BE LESS THAN 100 FEET LONG, FROM STREET LINE TO THE METER. THE METER SHALL BE INSTALLED ABOVE THE BASEMENT FLOOR OF THE BUILDING. NORMALLY, THE METER SHALL BE LOCATED NEAR THE FRONT WALL OF THE BUILDING, BUT MAY BE LOCATED ELSEWHERE ON THE CUSTOMER'S REQUEST.

IF THE SERVICE PIPING IS MORE THAN 100 FEET LONG FROM STREET TO METER, THE METER WILL BE INSTALLED IN A METER PIT.

THE ABOVE REQUIREMENTS APPLY TO ALL CASES WITH THE EXCEPTION OF INDUSTRIAL USERS. THE LENGTH OF SERVICE IN THIS SHALL BE DETERMINED AT TIME OF INSTALLATION.

6.08 PROHIBITED LOCATIONS

NO WATER METER SHALL BE INSTALLED IN ANY LOCATION NOT EASILY ACCESSIBLE, OR IN ONE WHICH IS, OR MAY BE, UNCLEAN; OR IN ANY WAY HAZARDOUS TO EMPLOYEES OF THE UTILITY IN THE DISCHARGE OF DUTIES.

NO WATER METER SHALL BE INSTALLED IN ANY PIT, OR WELL, PLACED BELOW PLUMBING FIXTURES; NOR ANY INSTALLED IN ANY TOILET ROOM IN PROXIMITY TO ANY PLUMBING FIXTURE.

WATER METERS SHALL NOT BE INSTALLED BELOW STAIRWAYS, LANDINGS, SHOW WINDOWS, OR OTHER PLATFORMS, UNLESS THERE IS AT LEAST 4 FEET CLEARANCE ABOVE THE METER.

6.09 SPECIAL INSTALLATIONS

WHERE STANDARD INSTALLATIONS ARE IMPRACTICAL, SPECIAL INSTALLATION MAY BE MADE ONLY WITH THE WRITTEN APPROVAL OF THE UTILITY.

6.10 AUTHORITY FOR REMOVAL AND DETERMINATION OF NECESSARY REPAIRS

THE UTILITY SHALL HAVE THE AUTHORITY TO REMOVE ON ITS OWN INITIATIVE, ANY WATER METER FOR EXAMINATION OR TEST; AND SHALL HAVE THE SOLE RIGHT TO DETERMINE THE NATURE OF THE REPAIR WHICH A METER MAY REQUIRE; OR TO DETERMINE THE SUITABILITY OF A WATER METER, TO PROPERLY REGISTER THE USAGE OF WATER.

6.11 MAINTENANCE AND REPAIR OF METERS

THE UTILITY WILL REPAIR, AT ITS EXPENSE, ALL WATER METERS FOUND DEFECTIVE DUE TO ORDINARY WEAR. METERS DAMAGED BY FROST, HEAT, NEGLIGENCE, ACCIDENT, THE ELEMENTS, OR WATER HAMMER, WILL BE REPAIRED BY THE UTILITY AT THE CUSTOMER'S EXPENSE. THE UTILITY WILL REPLACE, AT ITS EXPENSE, ALL WATER METERS DECLARED UNSUITABLE FOR FURTHER SERVICE DUE TO METER TYPE, SIZE OR EXTENSIVE NATURE OF REQUIRED REPAIR.

6.12 SERVICE PIPING FOR METER SETTINGS

IN CASES WHERE A NEW CUSTOMER WHOSE SERVICE IS TO BE METERED INSTALLS THE ORIGINAL SERVICE PIPING OR WHERE AN EXISTING METERED CUSTOMER CHANGES HIS SERVICE PIPING FOR HIS OWN CONVENIENCE, OR WHERE AN EXISTING FLAT RATE CUSTOMER REQUESTS TO BE METERED, THE CUSTOMER SHALL, AT HIS EXPENSE, PROVIDE A SUITABLE LOCATION AND THE PROPER CONNECTIONS FOR THE METER. THE WATER SUPERINTENDENT SHOULD BE CONSULTED AS TO THE TYPE AND SIZE OF METER SETTING. WHERE IT IS POSSIBLE TO SET METERS IN THE BASEMENT, OR OTHER SUITABLE PLACE WITHIN THE BUILDING, A SHORT NIPPLE SHALL BE INSERTED AFTER THE STOP AND WASTE COCK, THEN A UNION, AND THEN ANOTHER NIPPLE AND COUPLING OF THE PROPER LENGTH. THE NIPPLE ATTACHED TO THE UNION AND COUPLING SHALL BE CUT TO A STANDARD LENGTH PROVIDED BY THE PLANS OF THE SUPERINTENDENT (HE MAY REQUIRE A HORIZONTAL RUN OF 18 INCHES IN SUCH PIPE LINE) WHICH MAY LATER BE REMOVED FOR THE INSERTION OF THE METER INTO THE SUPPLY LINE.

NO PERMIT WILL BE GIVEN TO CHANGE FROM METERED TO FLAT RATE SERVICE.

SECTION 7.00 - PRIVATE FIRE PROTECTION SERVICE

7.01 APPLICATION

APPLICATION FOR PRIVATE FIRE PROTECTION SERVICE SHALL BE MADE TO THE UTILITY.

7.02 PLANS

ALL PLANS FOR PROPOSED AUTOMATIC FIRE PROTECTION SYSTEM, INCLUDING THE SERVICE PIPING, MUST BE SUBMITTED TO THE UTILITY IN DUPLICATE, FOR APPROVAL BEFORE ANY CONSTRUCTION IS STARTED, AND BEFORE A BRANCH PERMIT WILL BE ISSUED. ONE SET OF APPROVED PLANS WILL BE RETURNED TO CONTRACTOR, OR ARCHITECT, AND THE OTHER SET WILL BE RETAINED BY THIS UTILITY.

THE WATER SERVICE PIPING FOR A PROTECTION SYSTEM SHALL NOT BE LARGER THAN THE MAIN TO WHICH IT IS CONNECTED; AND IN NO CASE SHALL THE SERVICE PIPING BE LARGER THAN EIGHT (8) INCHES IN DIAMETER. PLANS SHALL SHOW ESTIMATED MAXIMUM FLOW. ANY EXCEPTIONS TO THIS MUST BE APPROVED BY THE UTILITY MANAGER.

THE UTILITY SHALL BE NOTIFIED OF ANY CHANGE, OR ALTERATION CONTEMPLATED AT ANY TIME, OR A CHANGE OF OWNERSHIP OR TENANCY.

7.03 BOND

A CUSTOMER REQUESTING AN UNMETERED PRIVATE FIRE PROTECTION SERVICE CONNECTION SHALL FILE, WITH THE APPLICATION, A BOND IN THE SUM OF ONE THOUSAND DOLLARS (\$1,000.00), EXECUTED TO THE CITY OF FRANKLIN. SUCH BOND IS TO BE FURNISHED BY A SURETY COMPANY THAT IS APPROVED BY THE UTILITY, AND LICENSED AND AUTHORIZED TO TRANSACT SURETY BUSINESS IN THE STATE OF WISCONSIN.

THE BOND SHALL PROVIDE THAT THE CUSTOMER, AND HIS OR ITS SUCCESSORS WILL:

- A. MAINTAIN AND USE THE PRIVATE FIRE PROTECTION SYSTEM AND SERVICE SOLELY FOR FIRE-FIGHTING PURPOSES.
- B. OBEY ALL RULES AND REGULATIONS OF THE UTILITY, AT ALL TIMES.
- C. PAY TO THE UTILITY, IN ADVANCE, ALL CHARGES PRESCRIBED UNDER THE ESTABLISHED RATES FOR SUCH CLASS OF SERVICE.
- D. PAY TO THE UTILITY, ALL DAMAGES OF ANY NATURE, WHICH SAID UTILITY MAY SUSTAIN THROUGH THE INSTALLATION OR OPERATION OF THE PRIVATE FIRE PROTECTION SYSTEM.
- E. SAVE THE UTILITY AND ANY OFFICER, AGENT OR EMPLOYEE THEREOF, HARMLESS FROM ANY AND ALL CLAIMS BY THE CUSTOMER, OR ANY PERSON OR PERSONS, FOR DAMAGES SUFFERED BY REASON OF SUCH INSTALLATION, MAINTENANCE, OR OPERATION OF SUCH PRIVATE FIRE PROTECTION SYSTEM; OR BY REASON OF INADEQUACY OR FAILURE OF THE WATER SUPPLY.

- F. REIMBURSE THE UTILITY FOR ALL DAMAGES SUFFERED BY IT BECAUSE OF ANY VIOLATION OF THE RULES AND REGULATIONS OF THE UTILITY; OR BECAUSE OF IMPROPER USE OF THE SERVICE BY THE CUSTOMER.
- G. MAINTAIN THE PRIVATE FIRE PROTECTION SYSTEM, IN ITS ENTIRETY FROM THE STREET CURB LINE, FREE OF LEAKAGE, IMPROPER OPERATION OR IMPROPER CONNECTIONS.

7.04 RATES FOR SERVICE

SEE APPENDIX "A".

SECTION 8.00 - BILLING AND COLLECTING

8.01 WATER BILLS - WHEN DUE

WATER BILLS WILL BE RENDERED QUARTERLY, ACCORDING TO A SCHEDULE DETERMINED BY THE UTILITY, AND SHALL BE DUE AND PAYABLE WHEN RENDERED.

8.02 METER READING

WATER METERS WILL BE READ AS REGULARLY AS POSSIBLE, AT THE QUARTERLY INTERVALS. WHEN DEEMED ADVISABLE BY THE UTILITY THE READING OF ANY METER OR METERS MAY BE MADE AT MORE OR LESS FREQUENT INTERVALS.

8.03 FAILURE TO READ METERS

WHERE THE UTILITY IS UNABLE TO READ A METER AFTER TWO SUCCESSIVE ATTEMPTS, THE FACE WILL BE PLAINLY INDICATED ON THE BILL, AND EITHER AN ESTIMATED BILL WILL BE COMPUTED, OR THE MINIMUM CHARGE APPLIED. THE DIFFERENCE SHALL BE ADJUSTED WHEN THE METER IS AGAIN READ, THAT IS, THE BILL FOR THE SUCCEEDING QUARTER WILL BE COMPUTED WITH THE GALLONS OR CUBIC FEET IN EACH BLOCK OF THE RATE SCHEDULE DOUBLED AND CREDIT WILL BE GIVEN ON THAT BILL FOR THE AMOUNT OF THE MINIMUM BILL PAID THE PRECEDING MONTH. ONLY IN UNUSUAL CASES OR WHERE APPROVAL IS OBTAINED FROM THE CUSTOMER SHALL MORE THAN TWO CONSECUTIVE ESTIMATED BILLS BE RENDERED.

IF THE METER IS DAMAGED (SEE SURREPTITIOUS USE OF WATER) OR FAILS TO OPERATE, THE BILL WILL BE BASED ON THE AVERAGE USE DURING THE PAST YEAR UNLESS THERE IS SOME REASON WHY THE USE IS NOT NORMAL. IF THE AVERAGE USE CANNOT BE PROPERLY EMPLOYED, THE BILL WILL BE ESTIMATED BY SOME EQUITABLE METHOD.

8.04 DELIVERY OF BILLS

UNLESS OTHERWISE REQUESTED, ALL WATER BILLS AND NOTICES RELATIVE TO WATER BILLS WILL BE ADDRESSED AND MAILED OR DELIVERED TO THE CUSTOMER AT THE ADDRESS SERVED.

ON WRITTEN REQUEST OF THE CUSTOMER, WATER BILLS WILL BE MAILED TO A REQUESTED ADDRESS. THE CUSTOMER MUST ASSUME THE RESPONSIBILITY OF NOTIFYING THE UTILITY OF ANY CHANGE OF ADDRESS, OR RESPONSIBILITY FOR PAYMENT. FAILURE TO COMPLY WITH THE PROVISIONS OF THIS SECTION WILL CONSTITUTE SUFFICIENT CAUSE FOR WITHDRAWAL OF SUCH DIRECT BILLING SERVICE.

EVERY REASONABLE CARE WILL BE EXERCISED IN THE PROPER DELIVERY OR MAILING OF WATER BILLS. HOWEVER FAILURE TO RECEIVE A WATER BILL WILL NOT RELIEVE ANY PERSON OF THE RESPONSIBILITY FOR THE PAYMENT OF SAID BILL WITHIN THE PRESCRIBED PERIOD, NOR EXEMPT ANYONE FROM ANY PENALTY.

8.05 SERVICE CHARGE IN EFFECT

SEE APPENDIX "A".

8.06 CHARGE FOR WATER WHEN ACCURATE REGISTRATION IS LACKING

THE UTILITY SHALL HAVE THE RIGHT TO DETERMINE THE CHARGE, BASED ON ESTIMATED CONSUMPTION FOR WATER USED, IN AN INTERIM WHERE NO ACTUAL METER REGISTRATION OF SUPPLY EXISTS; OR WHERE THE METER REGISTRATION IS INACCURATE; OR WHERE NO METER READING HAS BEEN OBTAINED, EITHER BY A METER READER DUE TO INABILITY TO ENTER THE PREMISES, OR ON A PROPERLY MARKED POSTAL DIAL CARD.

8.07 PENALTY FOR DELIQUENT PAYMENT

SEE APPENDIX "A".

8.08 CHARGES A LIEN ON PROPERTY

ALL WATER BILLS AND CHARGES FOR REPAIRING WATER METERS, AND ALL ACCUMULATED PENALTIES SHALL BE A LIEN ON THE LOT, PART OF LOT, OR PARCEL OF LAND TO WHICH THE WATER WAS SUPPLIED. IF REMAINING UNPAID ON THE FIRST DAY OF OCTOBER IN ANY YEAR, SUCH CHARGE OR CHARGES WILL BE CERTIFIED TO THE CITY TREASURER ON OR BEFORE THE FIRST DAY OF NOVEMBER NEXT FOLLOWING, TO BE PLACED ON THE TAX ROLL FOR COLLECTION AS ENACTED IN SECTION 66.06 (14) (A) 5, WISCONSIN STATUTES.

8.09 CUSTOMER'S DEPOSITS

1. NEW RESIDENTIAL SERVICE

THE UTILITY MAY REQUIRE A CASH DEPOSIT OR OTHER GUARANTEE AS A CONDITION OF NEW RESIDENTIAL SERVICE IF AND ONLY IF THE CUSTOMER HAS AN OUTSTANDING ACCOUNT BALANCE WITH THE UTILITY WHICH ACCRUED WITHIN THE LAST SIX YEARS, AND WHICH AT THE TIME OF THE REQUEST FOR NEW SERVICE REMAINS OUTSTANDING AND NOT IN DISPUTE.

2. EXISTING RESIDENTIAL SERVICE

THE UTILITY MAY REQUIRE A CASH DEPOSIT OR OTHER GUARANTEE AS A CONDITION OF CONTINUED SERVICE IF AND ONLY IF EITHER OR BOTH THE FOLLOWING CIRCUMSTANCES APPLY:

A. SERVICE HAS BEEN SHUT OFF OR DISCONTINUED WITHIN THE LAST 12 MONTHS FOR VIOLATION OF THESE RULES AND REGULATIONS OR FOR NONPAYMENT OF A DELINQUENT BILL FOR SERVICE WHICH IS NOT IN DISPUTE.

B. CREDIT INFORMATION OBTAINED BY THE UTILITY SUBSEQUENT TO THE INITIAL APPLICATION INDICATES THAT THE INITIAL APPLICATION FOR SERVICE WAS FALSIFIED OR INCOMPLETE TO THE EXTENT THAT A DEPOSIT WOULD BE REQUIRED UNDER THESE RULES AND REGULATIONS.

3. COMMERCIAL AND INDUSTRIAL SERVICE

IF THE CREDIT FOR AN APPLICANT FOR COMMERCIAL OR INDUSTRIAL SERVICE HAS NOT BEEN ESTABLISHED TO THE SATISFACTION OF THE COMPANY, HE MAY BE REQUIRED TO MAKE A DEPOSIT OR OTHERWISE GUARANTEE TO THE UTILITY PAYMENT OF BILLS FOR SERVICE.

4. CONDITIONS OF DEPOSIT

SEE WISCONSIN ADMINISTRATIVE CODE, CHAPTER PSC 185.36 (4).

5. REFUND OF DEPOSITS

THE UTILITY SHALL REVIEW THE PAYMENT RECORD OF EACH RESIDENTIAL CUSTOMER WITH A DEPOSIT ON FILE AT NOT LESS THAN 12-MONTH INTERVALS AND SHALL NOT REQUIRE OR CONTINUE TO REQUIRE A DEPOSIT UNLESS A DEPOSIT COULD BE REQUIRED UNDER THE CONDITIONS STATED ABOVE. IN THE CASE OF A COMMERCIAL OR INDUSTRIAL CUSTOMER THE UTILITY SHALL REFUND THE DEPOSIT AFTER 24 CONSECUTIVE MONTHS OF PROMPT PAYMENT IF THE CUSTOMER'S CREDIT STANDING IS SATISFACTORY TO THE UTILITY. PAYMENT SHALL BE CONSIDERED "PROMPT" IF IT IS MADE PRIOR TO NOTICE OF DISCONNECTION FOR NONPAYMENT OF A BILL NOT IN DISPUTE. ANY DEPOSIT OR PORTION THEREOF REFUNDED TO A CUSTOMER SHALL BE REFUNDED BY CHECK UNLESS BOTH THE CUSTOMER AND THE UTILITY AGREE TO CREDIT THE REGULAR BILL OR UNLESS SERVICE IS TERMINATED, IN WHICH CASE THE DEPOSIT WITH ACCRUED INTEREST SHALL BE APPLIED TO THE FINAL BILL AND ANY BALANCE RETURNED TO THE CUSTOMER PROMPTLY.

6. OTHER CONDITIONS

A NEW OR ADDITIONAL DEPOSIT MAY BE REQUIRED UPON REASONABLE WRITTEN NOTICE OF THE NEED THEREFORE IS SUCH NEW OR ADDITIONAL DEPOSIT COULD HAVE BEEN REQUIRED UNDER THE CIRCUMSTANCES WHEN THE INITIAL DEPOSIT WAS MADE. SERVICE MAY BE REFUSED OR DISCONNECTED FOR FAILURE TO PAY A DEPOSIT REQUEST AS PROVIDED IN THE RULES. WHEN SERVICE HAS BEEN DISCONNECTED FOR FAILURE TO MAKE A DEPOSIT, OR FOR FAILURE TO PAY A DELINQUENT BILL, OR FOR FAILURE TO COMPLY WITH THE TERMS OF A DEFERRED PAYMENT AGREEMENT, AND SATISFACTORY ARRANGEMENTS HAVE BEEN MADE TO HAVE SERVICE RESTORED, A RECONNECTION CHARGE AS SPECIFIED ELSEWHERE IN THESE RULES, SHALL BE PAID BY THE CUSTOMER AS A CONDITION TO RESTORATION OF SERVICE.

7. GUARANTEE CONTRACTS

THE UTILITY MAY ACCEPT, IN LIEU OF A CASH DEPOSIT, A CONTRACT SIGNED BY A GUARANTOR SATISFACTORY TO THE UTILITY, WHEREBY PAYMENT OF A SPECIFIED SUM NOT EXCEEDING THE CASH DEPOSIT REQUIREMENT IS GUARANTEED. THE TERM OF A GUARANTEE CONTRACT SHALL BE TWO YEARS, BUT SHALL AUTOMATICALLY TERMINATE AFTER THE CUSTOMER HAS CLOSED HIS ACCOUNT, OR AT THE GUARANTOR'S REQUEST UPON THIRTY (30) DAYS WRITTEN NOTICE TO THE UTILITY.

UPON TERMINATION OF A GUARANTEE CONTRACT OR WHENEVER THE UTILITY DEEMS SAME INSUFFICIENT AS TO AMOUNT OR SURETY, A CASH DEPOSIT OR A NEW OR ADDITIONAL GUARANTEE MAY BE REQUIRED UPON REASONABLE WRITTEN NOTICE TO THE CUSTOMER. SERVICE TO ANY CUSTOMER WHO FAILS TO COMPLY WITH THESE REQUIREMENTS MAY BE REFUSED, OR UPON EIGHT (8) DAYS WRITTEN NOTICE, DISCONNECTED.

THE UTILITY SHALL MAIL THE GUARANTOR COPIES OF ALL DISCONNECT NOTICES SENT TO THE CUSTOMER WHOSE ACCOUNT HE HAS GUARANTEED UNLESS THE GUARANTOR VALUES SUCH NOTICE IN WRITING.

IN LIEU OF A CASH DEPOSIT OR GUARANTEE, AN APPLICANT FOR NEW SERVICE WHO HAS AN OUTSTANDING ACCOUNT ACCRUED WITHIN THE LAST SIX (6) YEARS WITH THE UTILITY SHALL HAVE THE RIGHT TO RECEIVE SERVICE FROM THE COMPANY UNDER A DEFERRED PAYMENT AGREEMENT AS PROVIDED IN THESE RULES AND REGULATIONS FOR THE OUTSTANDING ACCOUNT BALANCE.

8.10 DISCONNECTION AND REFUSAL OF SERVICE

1. REASONS FOR DISCONNECTION

SERVICE MAY BE DISCONNECTED OR REFUSED FOR ANY OF THE FOLLOWING REASONS:

- A. FAILURE TO PAY A DELINQUENT ACCOUNT OR FAILURE TO COMPLY WITH THE TERMS OF A DEFERRED PAYMENT AGREEMENT.
- B. VIOLATION OF THE UTILITY'S RULES AND REGULATIONS PERTAINING TO THE USE OF SERVICE IN A MANNER WHICH INTERFERES WITH THE SERVICE OF OTHERS OR TO THE OPERATION OF NONSTANDARD EQUIPMENT, IF THE CUSTOMER HAS FIRST BEEN NOTIFIED AND PROVIDED WITH REASONABLE OPPORTUNITY TO REMEDY THE SITUATION.
- C. FAILURE TO COMPLY WITH DEPOSIT OR GUARANTEE ARRANGEMENTS AS PROVIDED FOR IN THESE RULES AND REGULATIONS.
- D. DIVERSION OF SERVICE AROUND THE METER.

2. DISCONNECTION FOR DELINQUENT ACCOUNTS

A BILL FOR SERVICE IS DELINQUENT IF UNPAID AFTER THE DUE DATE SHOWN ON THE BILL. THE UTILITY MAY DISCONNECT SERVICE FOR A DELINQUENT BILL BY GIVING THE CUSTOMER AT LEAST EIGHT (8) CALENDAR DAYS PRIOR DISCONNECTION, A WRITTEN DISCONNECT NOTICE WHICH MAY BE INCLUDED WITH THE BILL FOR SERVICE. FOR PURPOSES OF THIS RULE, THE DUE DATE SHALL NOT BE LESS THAN TWENTY (20) DAYS AFTER ISSUANCE.

THE UTILITY MAY DISCONNECT WITHOUT NOTICE WHERE A DANGEROUS CONDITION EXISTS FOR AS LONG AS THE CONDITION EXISTS. SERVICE MAY BE DENIED TO ANY CUSTOMER FOR FAILURE TO COMPLY WITH THE APPLICABLE REQUIREMENTS OF THE RULES AND REGULATIONS OF THE PUBLIC SERVICE COMMISSION OR OF THESE RULES AND REGULATIONS, OR IF A DANGEROUS OR UNSAFE CONDITION EXISTS ON THE CUSTOMER'S PREMISES.

THE UTILITY SHALL NOTIFY THE APPROPRIATE COUNTY DEPARTMENT OF HEALTH AND SOCIAL SERVICES AT LEAST FIVE (5) CALENDAR DAYS PRIOR TO ANY SCHEDULED DISCONNECTION OF RESIDENTIAL SERVICE IF THE CUSTOMER OR RESPONSIBLE PERSON HAS MADE A WRITTEN REQUEST FOR THIS PROCEDURE. THE UTILITY SHALL

APPRISE CUSTOMERS OF THIS RIGHT UPON APPLICATION FOR SERVICE. IF SERVICE TO A RESIDENTIAL CUSTOMER WHICH HAS BEEN DISCONNECTED HAS NOT BEEN RESTORED WITHIN TWENTY-FOUR (24) HOURS AFTER DISCONNECTION, THE UTILITY SHALL NOTIFY THE APPROPRIATE SHERIFF'S DEPARTMENT OF THE BILLING NAME AND SERVICE ADDRESS AND THAT A THREAT TO HEALTH AND LIFE MIGHT EXIST TO PERSONS OCCUPYING THE PREMISES.

3. DEFERRED PAYMENT AGREEMENT

THE UTILITY SHALL OFFER DEFERRED PAYMENT AGREEMENTS TO RESIDENTIAL CUSTOMERS. THE DEFERRED PAYMENT AGREEMENT SHALL PROVIDE THAT SERVICE WILL NOT BE DISCONTINUED FOR THE OUTSTANDING BILL IF THE CUSTOMER PAYS A STATED REASONABLE AMOUNT OF THE OUTSTANDING BILL AND AGREES TO PAY A STATED REASONABLE PORTION OF THE REMAINING OUTSTANDING BALANCE IN INSTALLMENTS UNTIL THE BILL IS PAID. IN DETERMINING WHAT AMOUNTS ARE "REASONABLE", THE PARTIES SHALL CONSIDER THE:

- A. SIZE OF THE DELINQUENT ACCOUNT
- B. CUSTOMER'S ABILITY TO PAY.
- C. CUSTOMER'S PAYMENT HISTORY.
- D. TIME THAT THE DEBT HAS BEEN OUTSTANDING.
- E. REASONS WHY THE DEBT HAS BEEN OUTSTANDING.
- F. ANY OTHER RELEVANT FACTORS CONCERNING THE CIRCUMSTANCES OF THE CUSTOMER.

IN THE DEFERRED PAYMENT AGREEMENT IT SHALL STATE IMMEDIATELY PRECEDING THE SPACE PROVIDED FOR THE CUSTOMER'S SIGNATURE AND IN BOLD FACE PRINT AT LEAST TWO SIZES LARGER THAN ANY OTHER USED THEREON, THE FOLLOWING:

IF YOU ARE NOT SATISFIED WITH THIS AGREEMENT, DO NOT SIGN. IF YOU DO SIGN THIS AGREEMENT YOU GIVE UP YOUR RIGHT TO DISPUTE THE AMOUNT DUE UNDER THE AGREEMENT EXCEPT FOR THE UTILITY'S FAILURE OR REFUSAL TO FOLLOW THE TERMS OF THIS AGREEMENT.

A DEFERRED PAYMENT AGREEMENT SHALL NOT INCLUDE A FINANCE CHARGE.

IF AN APPLICANT FOR SERVICE HAS NOT FULFILLED THE TERMS OF A DEFERRED PAYMENT AGREEMENT, THE COMPANY SHALL HAVE THE RIGHT TO DISCONNECT SERVICE OR REFUSE SERVICE IN ACCORDANCE WITH THESE RULES AND UNDER SUCH CIRCUMSTANCES, IT SHALL NOT BE REQUIRED TO OFFER SUBSEQUENT NEGOTIATION OF DEFERRED PAYMENT AGREEMENT PRIOR TO DISCONNECTION.

ANY PAYMENTS MADE BY THE CUSTOMER IN COMPLIANCE WITH A DEFERRED PAYMENT AGREEMENT, OR OTHERWISE, SHALL BE FIRST CONSIDERED MADE IN PAYMENT OF THE PREVIOUS ACCOUNT BALANCE WITH ANY REMAINDER CREDITED TO THE CURRENT BILL.

4. DISPUTE PROCEDURES

WHENEVER THE CUSTOMER ADVISES THE UTILITY'S DESIGNATED OFFICE PRIOR TO THE DISCONNECTION OF SERVICE THAT ALL OR PART OF ANY BILLING AS RENDERED IS IN DISPUTE, OR THAT ANY MATTER RELATED TO THE DISCONNECTION IS IN DISPUTE, THE UTILITY SHALL INVESTIGATE THE DISPUTE PROMPTLY AND COMPLETELY, ADVISE THE CUSTOMER OF THE RESULTS OF THE INVESTIGATION, ATTEMPT TO RESOLVE THE DISPUTE AND PROVIDE THE OPPORTUNITY FOR THE CUSTOMER TO ENTER INTO A DEFERRED PAYMENT AGREEMENT WHEN APPLICABLE IN ORDER TO SETTLE THE DISPUTE.

AFTER THE CUSTOMER HAS PURSUED THE AVAILABLE REMEDIES WITH THE UTILITY, HE MAY REQUEST THAT THE PUBLIC SERVICE COMMISSION STAFF INFORMALLY REVIEW THE DISPUTED ISSUE AND RECOMMEND TERMS OF SETTLEMENT.

ANY PARTY TO THE DISPUTE AFTER INFORMAL REVIEW MAY MAKE A WRITTEN REQUEST FOR A FORMAL REVIEW BY THE COMMISSION. IF THE COMMISSION DECIDES TO CONDUCT A FORMAL HEARING ON THE DISPUTE THE CUSTOMER MUST PAY 50% OF THE BILL IN DISPUTE OR POST A BOND FOR THAT AMOUNT ON OR BEFORE THE HEARING DATE. FAILURE TO PAY THE AMOUNT OR POST THE BOND WILL CONSTITUTE A WAIVER OF THE RIGHT TO A HEARING. SERVICE SHALL NOT BE DISCONNECTED BECAUSE OF ANY DISPUTED MATTER WHILE THE DISPUTED MATTER IS BEING PURSUED UNDER THE DISPUTES PROCEDURE. IN NO WAY DOES THIS RELIEVE THE CUSTOMER FROM THE OBLIGATION OF PAYING CHARGES WHICH ARE NOT DISPUTED.

THE FORM OF DISCONNECTION NOTICE TO BE USED.

DISCONNECTION NOTICE

DEAR CUSTOMER:

THE BILL ENCLOSED WITH THIS NOTICE INCLUDES YOUR CURRENT CHARGE FOR UTILITY SERVICE AND YOUR PREVIOUS UNPAID BALANCE.

YOU HAVE EIGHT (8) DAYS TO PAY THE UTILITY SERVICE ARREARS OR YOUR SERVICE IS SUBJECT TO DISCONNECTION.

IF YOU FAIL TO PAY THE SERVICE ARREARS, OR FAIL TO CONTACT US WITHIN THE EIGHT (8) DAYS ALLOWED TO MAKE REASONABLE TIME PAYMENT ARRANGEMENTS, WE WILL PROCEED WITH DISCONNECTION ACTION.

TO AVOID THE INCONVENIENCE OF SERVICE INTERRUPTION AND AN ADDITIONAL CHARGE OF (AMOUNT) RECONNECTION, WE URGE YOU TO PAY THE FULL ARREARS IMMEDIATELY AT OUR OFFICE.

IF YOU HAVE ENTERED INTO A DEFERRED PAYMENT AGREEMENT WITH US AND HAVE FAILED TO MAKE THE TIME PAYMENTS YOU AGREED TO, YOUR SERVICE WILL BE SUBJECT TO DISCONNECTION UNLESS YOU PAY THE AMOUNT DUE WITHIN EIGHT (8) DAYS.

IF YOU HAVE A REASON FOR DELAYING THE PAYMENT, CALL US AND EXPLAIN THE SITUATION.

PLEASE CALL THIS TELEPHONE NUMBER (APPROPRIATE TELEPHONE NUMBER), IMMEDIATELY IF:

1. YOU HAVE A QUESTION ABOUT YOUR UTILITY SERVICE ARREARS.
2. YOU ARE UNABLE TO PAY THE FULL AMOUNT OF THE BILL AND ARE WILLING TO ENTER INTO A TIME PAYMENT AGREEMENT WITH US.
3. THERE ARE ANY CIRCUMSTANCES YOU THINK SHOULD BE TAKEN INTO CONSIDERATION BEFORE SERVICE IS DISCONTINUED.
4. ANY RESIDENT IS SERIOUSLY ILL.

5. ILLNESS PROVISION

IF THERE IS AN EXISTING MEDICAL EMERGENCY IN YOUR HOME AND YOU FURNISH THE UTILITY WITH A STATEMENT SIGNED BY EITHER A LICENSED WISCONSIN PHYSICIAN, OR PUBLIC HEALTH OFFICIAL, WE WILL DELAY DISCONNECTION OF SERVICE UP TO 21 DAYS. THE STATEMENT MUST IDENTIFY THE MEDICAL EMERGENCY AND SPECIFY THE PERIOD OF TIME DURING WHICH DISCONNECTION WILL AGGRAVATE THE EXISTING EMERGENCY.

6. DEFERRED PAYMENT AGREEMENTS

IF, FOR SOME REASON, YOU ARE UNABLE TO PAY THE FULL AMOUNT OF THE UTILITY SERVICE ARREARS ON YOUR BILL, YOU MAY CONTACT THE UTILITY TO DISCUSS ARRANGEMENTS TO PAY THE ARREARS OVER AN EXTENDED PERIOD OF TIME.

THIS TIME PAYMENT AGREEMENT WILL REQUIRE:

- A. PAYMENT OF A REASONABLE AMOUNT AT THE TIME THE AGREEMENT IS MADE.
- B. PAYMENT OF THE REMAINDER OF THE OUTSTANDING BALANCE IN MONTHLY INSTALLMENTS OVER A REASONABLE LENGTH OF TIME.
- C. PAYMENT OF ALL FUTURE UTILITY SERVICE BILLS IN FULL BY THE DUE DATE.

IN ANY SITUATION WHERE YOU ARE UNABLE TO RESOLVE BILLING DISPUTES OR DISPUTES ABOUT THE GROUNDS FOR PROPOSED DISCONNECTION THROUGH CONTACTS WITH OUR UTILITY, YOU MAY MAKE AN APPEAL TO THE WISCONSIN PUBLIC SERVICE COMMISSION, MADISON, WISCONSIN.

(UTILITY NAME)

8.11 IN THE EVENT THE UTILITY IS NOT ABLE TO COLLECT ANY BILL FOR WATER SERVICE EVEN THOUGH DEPOSIT AND GUARANTEE RULES ARE ON FILE, THE BILL MAY BE PUT UPON THE TAX ROLL AS PROVIDED IN SECTION 66.069, WISCONSIN STATUTES.

WATER EXTENSION POLICY

9.01 APPLICATION FOR CONSTRUCTION

WHENEVER A LAND OWNER DESIRES TO OR IS REQUIRED BY CITY ORDINANCE TO PROVIDE WATER SERVICE TO LAND WITHIN THE CITY OF FRANKLIN, SUCH LANDOWNER MAY REQUEST THE CITY TO CONSTRUCT THE WATER TRANSMISSION AND SUPPLY FACILITIES IN THE FOLLOWING MANNER:

APPLICATION SHALL BE MADE TO THE CITY ENGINEER IN WRITING FOR A DETERMINATION AS TO THE SIZE OF FACILITIES WHICH WOULD BE REQUIRED TO SERVE THE AREA IN QUESTION AND SUCH OTHER AREAS AS SHOULD REASONABLY BE SERVED BY THE WATER FACILITIES. WITHIN THIRTY (30) DAYS OF THE FILING OF THE APPLICATION, THE ENGINEER SHALL SO ADVISE THE LANDOWNER AND INFORM HIM OF ANY EXISTING PLANS OF THE CITY FOR THE CONSTRUCTION OF SUCH FACILITIES IF IN THE OPINION OF THE CITY ENGINEER THERE IS NO REASONABLE PROBABILITY THAT SUCH FACILITIES SHALL BE BUILT WITHIN FIVE (5) YEARS OF MAKING THE REQUEST, HE SHALL SO CERTIFY IN WRITING WITHIN 120 DAYS.

9.02 REVIEW OF REQUEST FOR ADVANCE CONSTRUCTION

IF THE LANDOWNER DESIRES TO HAVE THE CITY UNDERTAKE THE EXTENSION OF THE WATER FACILITIES TO HIS PROPERTY IN ADVANCE OF THE TIME WHEN THE CITY SHALL HAVE DECIDED TO SO EXTEND SUCH FACILITIES, HE MAY MAKE SUCH A REQUEST TO THE CITY ENGINEER. THE REQUEST SHALL BE REVIEWED BY THE BOARD OF WATER COMMISSIONERS AND A RECOMMENDATION MADE TO THE COMMON COUNCIL FOR FINAL ACTION. THE COMMON COUNCIL MAY, SUBJECT TO THE APPROVAL OF THE PUBLIC SERVICE COMMISSION IN DETERMINING THE DESIRABILITY OF AUTHORIZING THE CONSTRUCTION OF THE FACILITIES AS A PUBLIC PROJECT, CONSIDER THE FOLLOWING FACTORS:

- A. THE NEED FOR THE USE OF CITY OR UTILITY FUNDS, IF ANY, ON THIS PROJECT, AS COMPARED WITH OTHER PUBLIC PROJECTS PRESENTLY AUTHORIZED, OR IN THE PLANNING STAGE.
- B. THE AVAILABILITY OF CITY STAFF, SUCH AS THE ENGINEERING DEPARTMENT, TO PREPARE PLANS AND SUPERVISE THE CONSTRUCTION OF SUCH FACILITIES AT THE PRESENT TIME IN THE LIGHT OF THE EXISTING AND FUTURE WORK LOAD.
- C. THE PROBABLE EFFECT OF SUCH CONSTRUCTION UPON THE ABILITY OF THE WATER UTILITY TO SUPPORT THE NEW AREA WITH THE NECESSARY SERVICES WITHIN THE ESTABLISHED RATE STRUCTURE.

9.03 FINANCING COST OF CONSTRUCTION

THE COST OF ANY FACILITIES SHALL BE FINANCED ON THE FOLLOWING BASIS UNLESS OTHERWISE AGREED TO BY THE COMMON COUNCIL SUBJECT TO THE APPROVAL OF THE PUBLIC SERVICE COMMISSION FOR REASONS WHICH ARE IN ITS OPINION UNIQUE TO THE PARTICULAR PROJECT:

- A. THE LANDOWNER SHALL PAY FOR THAT PART OF THE CONSTRUCTION COST OF SUCH FACILITIES AS SHALL IN THE OPINION OF THE CITY ENGINEER HAVE BEEN NECESSARY TO SERVE HIS LAND.
- B. THE LANDOWNER SHALL LEND TO THE CITY WITHOUT INTEREST, THE REMAINING COST OF THE FACILITY TO BE CONSTRUCTED, TO BE REIMBURSED, IF AT ALL, AS FOLLOWS:

WHEN ANY PART OF THE FACILITIES SHALL BE CONNECTED WITH ABUTTING PROPERTY OR WITH FACILITIES SERVING OTHER PROPERTY WHICH IT WAS DESIGNED TO SERVE, SO MUCH OF THE COST OF THE EXTRA DESIGN, AS SHALL BE APPLICABLE TO SUCH ABUTTING OR OTHER PROPERTY, AS SHALL BE RECOVERED BY THE CITY BY CONNECTION CHARGE AND/OR SPECIAL ASSESSMENT SHALL, AT THE OPTION OF THE CITY, BE PAID TO THE DEVELOPER, WHEN IT SHALL BECOME DUE TO THE CITY.

9.04 ITEMS INCLUDED IN COST OF CONSTRUCTION

THE COST OF ANY FACILITIES SHALL INCLUDE THE COST OF ALL ENGINEERING, INSPECTION, LEGAL, FISCAL AND OTHER WORK RELATED TO THE PROJECT PLUS A FEE OF ONE (1) PERCENT TO DEFRAY THE ADMINISTRATIVE AND CLERICAL EXPENSE OF THE CITY.

9.05 BOND OR CASH DEPOSIT

NO SUCH FACILITY PROJECT SHALL BE AWARDED UNLESS THE LANDOWNER SHALL HAVE DEPOSITED WITH THE CITY CLERK A BOND OR CASH EQUAL TO 110% OF THE BID OF THE SUCCESSFUL BIDDER PLUS SUCH AMOUNT AS SHALL BE REQUIRED IN THE OPINION OF THE CITY ENGINEER TO COVER THE COST SPECIFIED IN ITEM 4 ABOVE.

* * * * *

APPENDIX "A"

PUBLIC FIRE PROTECTION SERVICE - F-1

FOR PUBLIC FIRE PROTECTION SERVICE TO THE CITY OF FRANKLIN, THE ANNUAL CHARGE SHALL BE \$19,078 TO COVER THE USE OF MAINS AND HYDRANTS UP TO AND INCLUDING THE TERMINAL HYDRANT AND CONNECTION ON EACH LINE OF MAIN EXISTING UPON COMMENCING SERVICE.

FOR ALL EXTENSIONS OF FIRE PROTECTION SERVICE, A CHARGE OF 35¢ PER LINEAL FOOT OF MAIN SHALL BE CHARGED PER ANNUM ON THE BASIS OF THE LENGTH OF MAIN PUT INTO USE BETWEEN HYDRANTS PLACED, PLUS A CHARGE OF \$49 NET PER HYDRANT ADDED TO THE SYSTEM AFTER COMMENCEMENT OF SERVICE.

THIS SERVICE SHALL INCLUDE THE USE OF HYDRANTS FOR FIRE PROTECTION SERVICE ONLY AND SUCH QUANTITIES OF WATER AS MAY BE DEMANDED FOR THE PURPOSES OF EXTINGUISHING FIRES WITHIN THE CITY LIMITS ONLY. FOR ALL OTHER PURPOSES, THE METERED OR OTHER RATES SET FORTH, OR AS MAY BE FILED WITH THE PUBLIC SERVICE COMMISSION SHALL APPLY.

* THE ABOVE BASE ANNUAL CHARGE OF \$19,078 INCLUDES 31,630 FEET OF MAIN, 4-INCH AND LARGER AND 71 HYDRANTS.

PUBLIC SERVICE - MPA-1

WATER SERVICE SUPPLIED TO MUNICIPAL BUILDINGS, SCHOOLS, ETC., SHALL BE METERED AND THE REGULAR METERED SERVICE RATES APPLIED.

THE WATER USED ON AN INTERMITTENT BASIS FOR FLUSHING SERVICE, STREET SPRINKLING, FLOODING SKATING RINKS, DRINKING FOUNTAINS, ETC., SHALL BE METERED WHERE METERS CAN BE SET TO MEASURE THE SERVICE. WHERE IT IS IMPOSSIBLE TO MEASURE THE SERVICE, THE SUPERINTENDENT SHALL ESTIMATE THE GALLONS OF WATER USED BASED ON THE PRESSURE, SIZE OF OPENING AND PERIOD OF TIME WATER IS ALLOWED TO BE DRAWN. THE METERED OR ESTIMATED QUANTITY USED SHALL BE BILLED AT THE RATE OF 30¢ PER 1,000 GALLONS.

GENERAL SERVICE - METERED - MG-1

MINIMUM QUARTERLY CHARGE:

5/8 & 3/4 INCH METER	- \$ 7.50	2 INCH METER	- \$ 29.00
1 INCH METER	- \$10.85	3 INCH METER	- \$ 52.00
1¼ INCH METER	- \$14.80	4 INCH METER	- \$ 86.00
1½ INCH METER	- \$19.00	6 INCH METER	- \$169.00
		8 INCH METER	- \$269.00

VOLUME CHARGE:

FIRST	8,000	GALLONS USED EACH QUARTER	-	MINIMUM BILL
NEXT	992,000	" " " "	-	43¢ PER 1,000 GALLONS
NEXT	5,000,000	" " " "	-	33¢ PER 1,000 GALLONS
NEXT	6,000,000	" " " "	-	24¢ PER 1,000 GALLONS
OVER	12,000,000	" " " "	-	22¢ PER 1,000 GALLONS

BILLING

BILLS FOR WATER SERVICE ARE RENDERED QUARTERLY AND BECOME DUE AND PAYABLE ON THE FIRST OF THE MONTH FOLLOWING THE PERIOD FOR WHICH SERVICE IS RENDERED.

A LATE PAYMENT CHARGE OF 3% BUT NOT LESS THAN 30¢ WILL BE ADDED TO BILLS NOT PAID WITHIN 20 DAYS OF ISSUANCE. THIS LATE PAYMENT CHARGE IS APPLICABLE TO ALL CUSTOMERS. THE UTILITY CUSTOMER MAY BE GIVEN A WRITTEN NOTICE THAT THE BILL IS OVERDUE NO SOONER THAN 20 DAYS AFTER THE BILL IS ISSUED AND UNLESS PAYMENT OR SATISFACTORY ARRANGEMENT FOR PAYMENT IS MADE WITHIN THE NEXT 8 DAYS, SERVICE MAY BE DISCONNECTED PURSUANT TO WISCONSIN ADMINISTRATIVE CODE, CHAPTER 185.

COMBINED METERING

WHEN A CONSUMER'S PREMISES HAS SEVERAL BUILDINGS, EACH SUPPLIED WITH SERVICE AND METERED SEPARATELY, THE FULL SERVICE CHARGE WILL BE BILLED FOR EACH METER SEPARATELY AND THE READINGS WILL NOT BE CUMULATED. IF THESE BUILDINGS ARE ALL USED IN THE SAME BUSINESS AND ARE CONNECTED BY THE CONSUMER, THEY CAN BE METERED IN ONE PLACE. IF THE UTILITY, FOR ITS OWN CONVENIENCE, INSTALLS MORE THAN ONE METER, THE READINGS WILL BE CUMULATED FOR BILLING.

PRIVATE FIRE PROTECTION SERVICE - UNMETERED - UPF-1

THIS SERVICE SHALL CONSIST OF UNMETERED CONNECTIONS TO THE MAIN FOR AUTOMATIC SPRINKLER SYSTEMS, STANDPIPES (WHERE SAME ARE CONNECTED PERMANENTLY OR CONTINUOUSLY TO THE MAINS) AND PRIVATE HYDRANTS.

QUARTERLY DEMAND CHARGES FOR PRIVATE FIRE PROTECTION SERVICE:

THIS SERVICE SHALL CONSIST OF UNMETERED CONNECTIONS TO THE MAIN FOR AUTOMATIC SPRINKLER SYSTEMS, STANDPIPES (WHERE SAME ARE CONNECTED PERMANENTLY OR CONTINUOUSLY TO THE MAINS) AND PRIVATE HYDRANTS.

QUARTERLY DEMAND CHARGES FOR PRIVATE FIRE PROTECTION SERVICE:

<u>SIZE OF CONNECTION</u>	<u>QUARTERLY CHARGE</u>
2 INCH	\$ 9.00
3 INCH	\$15.00
4 INCH	\$22.00
6 INCH	\$39.00
8 INCH	\$57.00

BILLING

SAME PROVISIONS AS FOR GENERAL SERVICE.

COMBINED SERVICE

WHERE A 4-INCH OR LARGER CONNECTION IS MADE TO THE MAIN FOR PRIVATE FIRE PROTECTION SERVICE, SUCH SERVICE LINE MAY BE TAPPED WITH A SMALLER SIZE BRANCH LINE FOR GENERAL SERVICE. THIS SMALL BRANCH LINE SHALL BE METERED AND THE WATER THEREFROM BILLED AT THE REGULAR METERED RATES, SCHEDULE MG-1. THE CHARGE FOR PRIVATE FIRE PROTECTION SERVICE WILL BE THAT APPLICABLE TO THE SIZE OF CONNECTION TO THE MAIN AS STATED IN THE ABOVE SCHEDULE. WHERE "X" EQUALS THE UNMETERED PRIVATE FIRE PROTECTION QUARTERLY CHARGE APPLICABLE TO THE SIZE OF CONNECTION, AND "Y" IS THE QUARTERLY MINIMUM CHARGE FOR GENERAL SERVICE, THE QUARTERLY CHARGE FOR PRIVATE FIRE PROTECTION SERVICE WILL BE (X- .30Y).

RULES AND REGULATIONS - X-1

THE STANDARD RULES AND REGULATIONS AS PROVIDED BY THE PUBLIC SERVICE COMMISSION WILL BE FILED FOR THE UTILITY.

EXTENSION RULE - X-2

THE STANDARD ASSESSMENT RULE AND THE RULE APPLICABLE TO SUBDIVISIONS AS PROVIDED BY THE PUBLIC SERVICE COMMISSION WILL BE FILED FOR THE UTILITY.

RULES AND REGULATIONS

GOVERNING

WATER SERVICE

BY THE

CITY OF FRANKLIN WATER UTILITY

THE RULES AND REGULATIONS SET FORTH HEREIN ARE PRESCRIBED AND ESTABLISHED PURSUANT TO THE AUTHORITY AND POWER GRANTED BY THE:

WISCONSIN STATUTES AND ENACTMENTS OF THE STATE LEGISLATURE
CITY OF FRANKLIN CODE OF ORDINANCES
RESOLUTIONS OF THE FRANKLIN COMMON COUNCIL

PUBLIC SERVICE COMMISSION OF WISCONSIN AND SUPERSEDE ALL PREVIOUSLY ESTABLISHED RULES AND REGULATIONS GOVERNING WATER SERVICE BY THE FRANKLIN WATER UTILITY.

ADOPTED BY THE COMMON COUNCIL OF THE CITY OF FRANKLIN ON _____

May 16, 1997

RESOLUTION FILE NO. _____

FILED WITH THE PUBLIC SERVICE COMMISSION OF WISCONSIN, ON _____